



# 9L0-008<sup>Q&As</sup>

Macintosh Service Certification Exam

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#### QUESTION 1

A power adapter originally supplied with a MacBook Pro can charge a MacBook's main battery while it is powered on.

- A. True
- B. False

Correct Answer: A

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#### QUESTION 2

Which THREE of the following are valid CRT safety rules? SELECT THREE

- A. Touch the computer's metal chassis.
- B. Wear a grounded ESD wrist strap.
- C. Connect the AC power cord.
- D. Remove any metal jewelry.
- E. Wear safety goggles.
- F. Don't work alone.

Correct Answer: DEF

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#### QUESTION 3

You want to follow ESD prevention rules, but your work area is too small for you to be tethered with a wired wrist strap. What is one acceptable alternative solution to this issue?

- A. Use a wireless wrist strap.
- B. Use a grounded ESD heel strap.
- C. Do not practice ESD prevention.
- D. Work on the floor instead of a table.

Correct Answer: B

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#### QUESTION 4

- B. report damaged service parts to Apple
- C. report normal business operational details to Apple



D. raise a potential business conduct or ethics issue as it relates to Apple

Correct Answer: D

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#### QUESTION 5

Which THREE of the following are symptoms of a 'no power' condition? SELECT THREE

- A. You don't hear a startup chime.
- B. You can't connect to the Internet.
- C. You don't hear any fan or drive noise.
- D. The cursor is frozen and the system is unresponsive.
- E. The power button or power indicator doesn't light up at all.

Correct Answer: ACE

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