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QUESTION 1

A customer setting up a small business with a wireless network wants to ensure that both the PC\\'s running older hardware, and the Macs have secure access to the wireless network using encryption. What security feature on the AirPort Extreme (Gigabit) Base Station would provide that encryption?

- A. DSSS
- B. WAN privacy
- C. Wired Equivalency Privacy (WEP)
- D. Access control by MAC address

Correct Answer: C

QUESTION 2

A useful tool to have when servicing an Apple portable computer is _____ tape.

- A. plastic
- B. kapton
- C. packing
- D. electrical
- Correct Answer: B

QUESTION 3

You are troubleshooting an iMac (Early 2008) that does not power on. You notice that all diagnostic LEDs remain off when a known-good power cord is connected to the iMac and to a known-good power outlet. What is most likely the cause of these symptoms?

- A. Faulty power supply
- B. Faulty optical drive
- C. Faulty LCD panel
- D. Faulty video card

Correct Answer: A

QUESTION 4

A. What is the issue?



- B. What operating system are you using?
- C. Did you turn off the computer improperly?
- D. What steps have you taken to resolve the problem yourself?

Correct Answer: A

QUESTION 5

Which of the following is NOT one of the three qualities that define a quick fix?

- A. has little or no cost
- B. can be performed quickly
- C. eliminates intermittent problems
- D. involves little or no risk of harm to the system
- Correct Answer: C

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