



9L0-008^{Q&As}

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QUESTION 1

If an AirPort Extreme Base Station stopped responding, has network accessibility issues, or needs to be reverted back to default factory configuration, you should perform a _____.

- A. Soft reset
- B. Hard reset

Correct Answer: B

QUESTION 2

To ensure proper fan and temperature control in the Power Mac G5, you must run the thermal calibration routine found on the _____ disc whenever you replace a processor or logic board with a new processor or logic board.

- A. Apple Service Diagnostic
- B. Apple Hardware Test
- C. Fan Control Installer
- D. Mac OS X Installer

Correct Answer: A

QUESTION 3

Which TWO details are derived from entering an Apple product's serial number into the Apple Support Web page? SELECT TWO

- A. Mac OS version
- B. Warranty status
- C. AppleCare name
- D. Installed memory
- E. Number of USB ports

Correct Answer: BC

QUESTION 4

A customer brings a Power Mac G5 to your service center for repair. After finding the serial number, which TWO of the following sources will display the proper AppleCare name for that Power Mac G5? SELECT TWO

- A. GSX



- B. Console
- C. System Profiler
- D. About This Mac
- E. Apple Name Tool
- F. Apple Hardware Test
- G. Apple Support website

Correct Answer: AG

QUESTION 5

You want to follow ESD prevention rules, but your work area is too small for you to be tethered with a wired wrist strap. What is one acceptable alternative solution to this issue?

- A. Use a wireless wrist strap.
- B. Use a grounded ESD heel strap.
- C. Do not practice ESD prevention.
- D. Work on the floor instead of a table.

Correct Answer: B

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