



98-369^{Q&As}

Cloud Fundamentals

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QUESTION 1

You are an entry level network administrator for your company. You set up Microsoft Azure and Microsoft Intune services.

You need to know the guaranteed accessibility of the Azure Backup service for Microsoft Azure.

Where is the Azure Backup service guarantee located?

- A. Supplemental Terms
- B. Terms of Use
- C. Services Terms
- D. Service Level Agreement

Correct Answer: D

From the Service Level Agreement (SLA): Backup

We guarantee at least 99.9% availability of the backup and restore functionality of the Azure Backup service.

Reference: Service Level Agreements

<http://azure.microsoft.com/en-us/support/legal/sla/>

QUESTION 2

How does Microsoft inform subscribers of maintenance events that could temporarily disrupt Microsoft Office 365 services?

- A. by emailing the Global Admin account for the subscription
- B. by updating the Message Center Dashboard
- C. by updating the Service Health Dashboard
- D. by updating the Online Service Level Agreement

Correct Answer: C

When a service impacting event occurs, Microsoft Customer Service and Support recognizes that timely and accurate communications are critical for customer organizations and partners. Microsoft notifies Office 365 subscribers by updating

the Service Health Dashboard that is available on the Office 365 portal.

Reference: <http://blogs.msmvps.com/bradley/2012/09/13/i-found-an-rss-feed-for-office-365-service-health-notifications/>

QUESTION 3



You are an IT assistant for a local real estate company. The company is configuring Microsoft Office 365 for email services.

You want to enable other organizations to send email for your organization to Microsoft Exchange Online services.

Which type of DNS record for the Autodiscover service is required?

- A. CNAME
- B. SRV
- C. MX
- D. HOST

Correct Answer: A

The CNAME record helps Outlook clients to easily connect to the Exchange Online service by using the Autodiscover service. Autodiscover automatically finds the correct Exchange Server host and configures Outlook for users.

Reference: External DNS records required for Exchange Online <http://howtonetworking.com/msapps/office365-11.htm>

QUESTION 4

You are the Microsoft Office 365 administrator for an accounting firm.

An accounting user at your firm reports that a customer received a Non-Delivery Report (NDR) when the customer sent an email to the accounting user. Others in the organization are receiving and sending email without any issues.

What is likely causing this issue?

- A. There is an MX record error.
- B. The Federated Server is down.
- C. The mailbox size limit is reached.
- D. The SMTP server is backed up.

Correct Answer: C

QUESTION 5

You work in the IT department of a startup company.

The company predicts rapid growth over the next five years and plans to greatly increase its number of employees.

How will a cloud solution such as Microsoft Office 365 help the company prepare for rapid growth?

- A. by allowing the company to rely on contract employees to compensate for busy periods
- B. by ensuring the company's IT services have 100 percent up time
- C. by allowing the company to add new users more securely than when using traditional IT infrastructure



D. by allowing the company to increase its IT capacity for a lower cost than traditional IT infrastructure

Correct Answer: D

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Some of the benefits of moving to the Microsoft cloud include the following:

/ Having predictable and known costs associated with adoption.

/ Reducing cost in not only immediate monetary value but also in efficiency and resource reallocation benefits.

/ Outsourcing the hassle of installing, managing, patching, and upgrading extremely complex software systems.

Etc.

*

For organizations experiencing rapid growth, a top-notch productivity solution can be vital to the success of the business. A cloud-based service that's difficult to manage can divert attention away from a company's core mission. What organizations need is a solution that's simple to use so they can focus on what they do best-growing the business.

Reference: Pros and Cons of the Microsoft Office 365 Cloud <http://www.dummies.com/how-to/content/pros-and-cons-of-the-microsoft-office-365-cloud.html>

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