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QUESTION 1

Which action is the recommended way to establish trusted-advisor credibility with a senior business executive?

- A. Ask open-ended questions about the organization\\'s priorities and goals.
- B. Ask questions about the IT organization\\'s track record for problem resolution.
- C. Provide an overview of your sales team\\'s reporting structure and metrics.
- D. Ask detailed questions about the process to acquire cloud computing solutions.

Correct Answer: A

QUESTION 2

Which statement explains why a requirement is different than a viewpoint?

- A. Requirements are subjective and viewpoints are fact.
- B. Requirements must come from one person.
- C. Requirements state needs and viewpoints are thoughts.
- D. Requirements come from users and viewpoints come from executives.

Correct Answer: C

QUESTION 3

Which action is the recommended way to mitigate or minimize risks?

A. Assign the most experienced resource to a single risk item.

B. Add customer IT personnel to the project team so that they can bear responsibilities along with Cisco and the Partner.

C. Rate the priority and potential impact from risks and assign resources accordingly.

D. Include more capabilities in the solution to reduce risks without concern about the cost or timeframe impacts.

Correct Answer: C

QUESTION 4

Which two options are characteristics you will find on a roadmap of business-aligned IT initiatives? (Choose two.)



- A. Must contain the details of the sales proposal.
- B. Must target the right approach.
- C. Must involve the appropriate group intelligence and profile a specific level of detail.
- D. Must include network diagrams of all the solutions involved.

Correct Answer: BC

QUESTION 5

Which two options are indirect financial benefits of the outcome-based sales? (Choose two.)

- A. Increased NPV.
- B. Lower project costs.
- C. Process efficiencies.
- D. Faster time to market for new solutions.
- Correct Answer: CD

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