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QUESTION 1

Which three statements about Avaya Contact Center Select (ACCS) Software Appliance deployment are true? (Choose three.)

A. It consists of Avaya Aura Media Server OVA and Avaya WebLM OVA,

B. ACCS Release 7.1 software is available as an Open Virtual Appliance (OVA) file.

C. The ACCS software appliance is supported only on ESXI 6,7 virtualization environments.

D. WebLM OVA must deployed with the Disk Format - Thick Provision Lazy Zeroed.

E. The WebLM server Host ID is obtained from https;//weblm IP address:52233/WebLM/index.jsp

Correct Answer: ACD

QUESTION 2

In Avaya Contact Center Select (ACCS), voice calls are directed to ACCS via the ACCS SIP extension.

For voice calls to be answered by ACCS, what are two places where Route points (CDNs) are defined? (Choose two.)

A. ACCS CCMM Administrator

B. IP Office Configuration

C. ACCS CCMA Configuration

D. Orchestration Designer (OD)

Correct Answer: BD

QUESTION 3

Information in the Avaya Contact Center Select (ACCS) historical database Is summarized into interval, daily, weekly, and monthly summaries.

If the current time is 8:05 AM, when could the first interval report be created that would include current activity?

A. Any time after 8:05 AM

B. After midnight

C. After 8:15 AM

D. After 9:00 AM

Correct Answer: D

QUESTION 4

A call variable is useful because of which two characteristics? (Choose two.)

A. Only call variables of type Integer can be used as wild variables.

B. Their values can be changed during a call session to serve as a collector for caller entered information.

C. They can be assigned a range of values when they are created in the variable editor.

D. They can be changed from call variable to global variable during a call session.

Correct Answer: BC

QUESTION 5

Which deployment option includes a Microsoft Windows Server Standard Edition product license key?

A. PVI Deployment

B. Hardware Appliance Deployment

C. DVD Deployment

D. Software Appliance Deployment

Correct Answer: C

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