



78950X^{Q&As}

Avaya Contact Center Select Implementation and Maintenance Exam

Pass Avaya 78950X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/78950x.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

Which two tools are used to configure the email servers In Avaya Contact Center Select (ACCS)? (Choose two.)

- A. The ACCS Multimedia administration component
- B. The Configuration component of the ACCS Launchpad
- C. The outbound component of the ACCS Launchpad
- D. The ACCS Ignition Wizard

Correct Answer: AD

QUESTION 2

When creating custom announcements for application flows and scripts, in which format should they be created?

- A. VBK files
- B. WAV files
- C. MP4 files
- D. MP3 files

Correct Answer: D

QUESTION 3

Which statement about the value of a global variable is true?

- A. It can be changed during a call if it is flagged as a wild variable.
- B. It can be changed during a call using the assign command in a script.
- C. It can only be changed by deleting and re-entering it.
- D. It can only be changed in the variable editor.

Correct Answer: C

QUESTION 4

Which two statements about the Avaya Contact Center Select (ACCS) skillset are true? (Choose two.)

- A. Skillsets are only used for reporting purposes.
- B. A skillset is a group of activity codes used for reporting purposes.



C. A skillset is group of agents whose skills are similar.

D. Skillsets are referenced in both application flows and scripts.

Correct Answer: BD

QUESTION 5

Before a skillset threshold class will apply to a skillset, which action must be taken?

A. The skillset threshold class must be created and assigned to the skillset in configuration.

B. The skillset threshold class must be created and applied to the agents servicing the skillset.

C. The skillset threshold class must be created and assigned to the skillset in Orchestration Designer.

D. The skillset threshold class must be created and assigned to the skillset in Real-Time displays.

Correct Answer: A

[78950X VCE Dumps](#)

[78950X Study Guide](#)

[78950X Exam Questions](#)