



# 78950X<sup>Q&As</sup>

Avaya Contact Center Select Implementation and Maintenance Exam

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### QUESTION 1

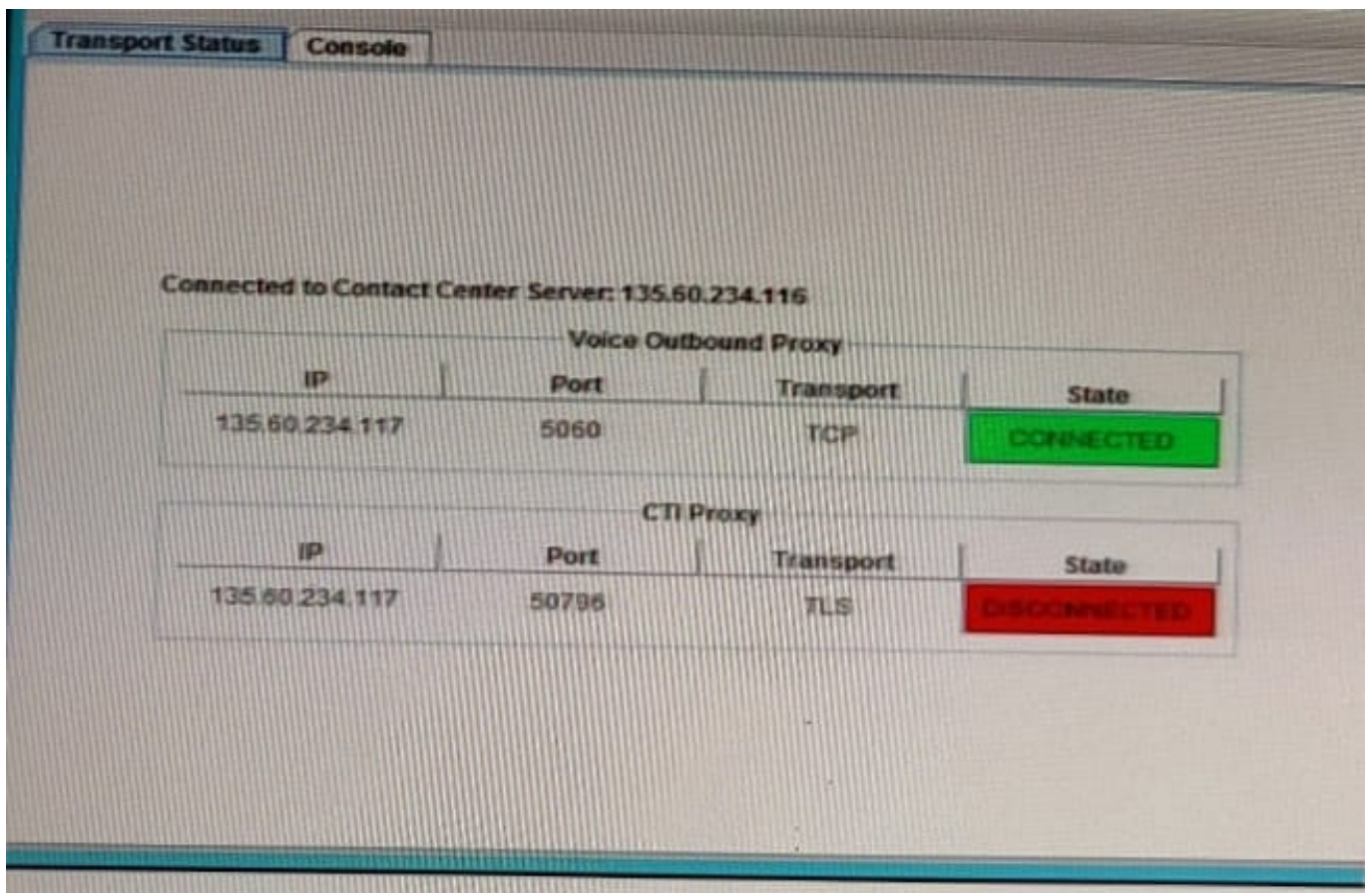
Which type of application variables are used to reference the sample prompts?

- A. RAN type variables
- B. STRING type variables
- C. MUSIC type variables
- D. LANGUAGE type variables

Correct Answer: B

### QUESTION 2

Refer to the exhibit.



The SIP Gateway Manager Management Client is fluctuating between red and green. From the information in the exhibit, what is the root cause of this problem?

- A. Third party telephone control has been lost.
- B. Control directory numbers on Avaya Contact Center Select (ACCS) are not acquired.

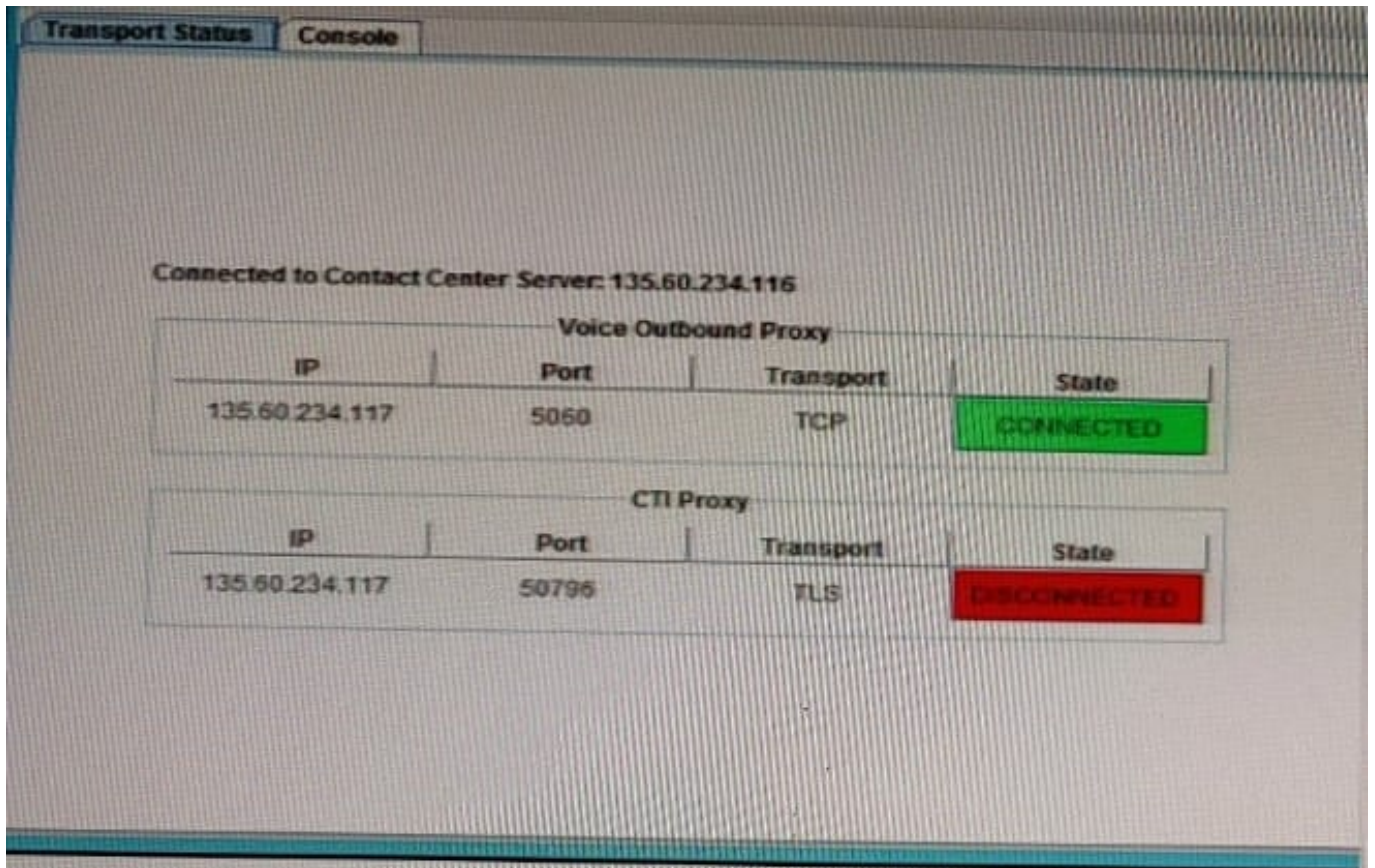


- C. No application flows or scripts have been properly activated.
- D. The Avaya Contact Center Select (ACCS) SIP extension has not been properly configured.

Correct Answer: A

### QUESTION 3

Refer to the exhibit.



The SIP Gateway Manager Management Client is showing CTT Proxy is DISCONNECTED. From the information in the exhibit, what is the root cause of this problem?

- A. The TAPI/DevLink3 is not checked in Security Settings.
- B. The service password in IP Office does not match in ACCS.
- C. The system password does not match between IP Office and WebLM.
- D. The SIP Ext allocated for Avaya Contact Center Select (ACCS) has the Login code incorrectly set.

Correct Answer: A

### QUESTION 4



How many Multimedia users are fully configured within the sample users on Avaya Contact Center Select (ACCS)?

- A. 1
- B. 10
- C. 25
- D. 100

Correct Answer: C

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#### QUESTION 5

Which statement is true about the Avaya GREP tool?

- A. It should be used on a PC to search log files that have been downloaded from Avaya Contact Center Select (ACCS).
- B. It should only be used on an active system to capture real-time events.
- C. It is only used to report on SIP related messages during low traffic periods.
- D. It is only used during the installation phase and should not be used on an active server.

Correct Answer: B

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