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QUESTION 1

The administrator needs to use the IP Office Manager to change some SIP settings on the IP Office. Which two steps must be taken to make the change effective? (Choose two.)

- A. The IP Office system may require a restart depending on the SIP settings changes.
- B. When the IP Office Manager application is closed, the change will be effective.
- C. The administrator must execute the IP Office Manager save translations command
- D. The administrator must save configuration to transfer changes to the IP Office.

Correct Answer: CD

QUESTION 2

Which of the Avaya Contact Center Select (ACCS) Ignition Wizard configuration tasks is optional for a installations?

- A. IP Office
- B. Licensing
- C. Multimedia
- D. Security Settings

Correct Answer: A

QUESTION 3

Which two licenses will an agent need when servicing the Customer_Service voice skillset, the EM_Customer_Service skillset, and the WC_Customer_Service skillset? (Choose two.)

- A. One multiplicity license
- B. One mobile agent license
- C. One voice license
- D. One multimedia license

Correct Answer: AC

QUESTION 4

What is the correct URI format for a controlled directory number 3200?

- A. sip:3200@sip:avaya.com



- B. 3200@sip:avaya.com
- C. sip:3200.sip.avaya.com
- D. sip:3200@avaya.com

Correct Answer: A

QUESTION 5

In the Avaya Contact Center Select (ACCS) System Control and Monitor Utility, which steps will allow an individual service to be stopped and started?

- A. Enter the advanced password, right click on the service and select restart.
- B. Right click on the service and select reboot.
- C. Right click on the service and select restart.
- D. Enter the advanced password, right click on the service and select end process.

Correct Answer: A

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