



Avaya IP Office Platform Configuration and Maintenance

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QUESTION 1

Which outcome can be prevented with a correctly configured multi-site SCN solution?

- A. tromboned calls
- B. oversubscribed VMPro ports
- C. compromised ACD routes
- D. oversubscribed VoiceMail storage

Correct Answer: B

QUESTION 2

A user is testing a mobile telephone in a new deployment of Avaya Communicator. Calls can be made, but the Presence and Instant Messaging features do not work. Which statement describes why the user cannot make the new features work?

- A. The user does not have the correct profile configured.
- B. The new Codecs are not supported.
- C. The user is not configured as an agent.
- D. The IP Office is only an Essential Edition.
- Correct Answer: D

References: https://downloads.avaya.com/css/P8/documents/101005862

QUESTION 3

If you choose to erase security settings to set them back to default, which three passwords will you be prompted to change? (Choose three.)

- A. User Password
- B. System Password
- C. Security Password
- D. Voicemail Pro Password
- E. Administrator Password

Correct Answer: BCE



QUESTION 4

To create and make changes to all aspects of the system, which mode in Manager do you select?

- A. Installation Mode
- B. Simplified View
- C. Basic Edition
- D. Configuration Mode
- Correct Answer: D

QUESTION 5

If no Music-on-Hold source is selected, what will a caller hear when a user places them on hold?

- A. a double bleep tone
- B. silence
- C. ringing
- D. an automated voice saying "Please Hold"
- Correct Answer: D

References: https://downloads.avaya.com/css/P8/documents/100119917

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