



# 7893X<sup>Q&As</sup>

Avaya IP Office Platform Configuration and Maintenance

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### QUESTION 1

A user at a remote IP Office site calls in to discuss a voicemail issue. You launch the Manager program to see your multi-site IP Office network, but only your local IP Office appears. What is causing this problem?

- A. The Unit/Broadcast address is 255.255.255.255.
- B. No SCN users are available.
- C. The remotes are doing a reboot.
- D. Your login is not correct.

Correct Answer: B

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### QUESTION 2

You have purchased a pre-configured Avaya Application Server, the Server has Voicemail Pro and one-X?Portal already installed. Which application should you use to check that they are both running?

- A. Web Manager Application
- B. Monitor Application
- C. Manager Application
- D. Application Server

Correct Answer: C

References: <https://downloads.avaya.com/css/P8/documents/100173993>

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### QUESTION 3

You have made changes to the security setting and created a new user right; however, when you go to save the changes the system will not allow you to save your changes. Why is this?

- A. Changes are effective straight away, it is not necessary to save them.
- B. You have not changed the default Security password.
- C. You have lost connection to the IP Office.
- D. You have not set a System password.

Correct Answer: C

References: <https://downloads.avaya.com/css/P8/documents/101005673>Page: 152

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#### QUESTION 4

How can you find the IP address of an IP extension?

- A. Use ARP from your PC.
- B. Use the Extension Summary in SSA.
- C. Look on the label on the underside of all IP Phones.
- D. Use Monitor to reset the telephone, and watch it get a new DHCP address.

Correct Answer: B

References: <https://community.spiceworks.com/topic/302795-find-ip-phones-ip-address-from-avaya-ip-manager>

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#### QUESTION 5

A customer's main number is routed to the destination VM:Main in the incoming call route menu. Where should you now look to see the routing of these calls?

- A. Voicemail Pro Modules
- B. Auto Attendant menu
- C. Hunt Groups
- D. Users

Correct Answer: A

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