

78200X^{Q&As}

Avaya IP Office Platform Configuration and Maintenance Exam

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QUESTION 1

If ISDN/PRI calls are g	etting dropped,	which tool should be	used to troubleshoo	t the issue?

- A. SSA Snapshot
- B. Debug View with default filters
- C. Debug Manager on DTE port
- D. System Monitor with ISDN L3 filter options enabled.

Correct Answer: D

QUESTION 2

A customer has two main receptionists using SoftConsole; however, when they are on a break or at lunch, there are four back office workers that can open the SoftConsole on their PC to take calls to cover these periods.

How many licenses are required for this to work?

- A. 8
- B. 6
- C. 2
- D. 4

Correct Answer: D

References: http://www.ipofficeinfo.com/pdf/softconsoleinstall_en.pdf Page: 9

QUESTION 3

Which three statements about IP Office Server Edition (non-Select) are true? (Choose three.)

- A. IP Office Server Edition must have an IP500 V2 Gateway to support SIP trunks.
- B. IP Office Server Edition Non-Select can be expanded to support 2000 users.
- C. IP Office Server Edition requires a primary and secondary server.
- D. IP Office Server Edition is a software-based solution.
- E. IP Office Server Edition can be upgraded to the Select version.

Correct Answer: ABE



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QUESTION 4

A customer is reporting that since they last rebooted the IP Office, some of their users are not receiving calls as they did before.

Which two tools can you use to check who last made any changes to the system? (Choose two.)

- A. Web-Manager
- B. Monitor
- C. Manager
- D. System Status Application

Correct Answer: CD

References: https://downloads.avaya.com/css/P8/documents/100175142 Page: 26

QUESTION 5

To allow a user access to the SSA tool for system monitoring and troubleshooting, which rights group in the security setting must the user have enabled?

- A. System Status group
- B. Installation group
- C. Admin System
- D. Maint Admin

Correct Answer: A

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