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Avaya IP Office Platform Configuration and Maintenance Exam

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QUESTION 1

A law enforcement organization wants full-time automated authenticated recordings of speech from people calling an anonymous tip line. They include the "Tip Line" as a selection in their auto attendant. When setting up Avaya Contact Recorder to do this, which two steps are needed? (Choose two.)

A. Create a user for the Tip Line calls.

B. Configure a Tip Line folder in the Voicemail Pro drive.

C. Select the time profile for Recording.

D. Create a short code to start and stop recording.

E. Set the recording destination to VRLA.

Correct Answer: AE

QUESTION 2

You are installing a Server Edition. The New Hardware screen detects the presence of a second hard drive.

For which application is this normally used?

A. one-X® Portal

B. Call Detail Records

C. Avaya Contact Recorder

D. Voicemail Pro

E. Web Services

Correct Answer: D

QUESTION 3

A customer wants to use one of their local servers to supply the time and date for the IP Office.

In the System menu/Time Config Source, which setting would you select to achieve this?

A. Voicemail Pro/Manager

B. SNTP

C. None

D. Local

Correct Answer: B

QUESTION 4

The modems in fax machines have trouble with VoIP. Which protocol is used to overcome this problem.

A. RTP Relay

B. X509

C. T.38

D. RFC 7832

Correct Answer: C

References: https://downloads.avaya.com/css/P8/documents/100172137 Page: 8

QUESTION 5

Which two email clients are supported for IP Office IMAP services? (Choose two.)

A. MS Outlook

B. Lotus Messages

C. Microsoft Office Communicator

D. Lotus Notes

Correct Answer: AD