



78200X^{Q&As}

Avaya IP Office Platform Configuration and Maintenance Exam

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QUESTION 1

On an IP 500 control unit that has 12 DS30 modules configured, what is the maximum number ISDN/PRI trunks that can be configured?

- A. 6
- B. 3
- C. 4
- D. 8

Correct Answer: A

QUESTION 2

A customer is experiencing clipping and drop-outs when using a remote deskphone through the WAN. Which two methods can a technician use to help identify the source of the problem? (Choose two.)

- A. Add an IP route.
- B. Compare calls to local and remote extensions.
- C. Change the Mode from A-law to u-Law.
- D. Watch QoS alarms in SSA.
- E. Change codecs in the IP Office.

Correct Answer: BD

QUESTION 3

From which application are log files required for escalating issues to Avaya support?

- A. SMDR
- B. System Monitor
- C. Customer Call Status
- D. Manager Report

Correct Answer: B

QUESTION 4



When implementing a fully integrated multi-site network using only IP500 control units, which license is required to be on all sites?

- A. Advanced Small Community Networking
- B. IP500 IP Office Multi-Site Network
- C. IP500 Voice Networking Channels
- D. Preferred Edition ?Messaging

Correct Answer: D

References: <https://downloads.avaya.com/css/P8/documents/101005793>

QUESTION 5

In a Small Community Network (SCN) with Distributed Voicemail, which two are required? (Choose two.)

- A. Local Host file
- B. SMTP unblocked between Voicemail servers
- C. Preferred Edition Licenses on all IP Office systems
- D. Port 80 supported
- E. IIS installed on all Voicemail Pro servers.

Correct Answer: BE

References:

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