



# 78200X<sup>Q&As</sup>

Avaya IP Office Platform Configuration and Maintenance Exam

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### QUESTION 1

A customer is reporting that since they last rebooted the IP Office, some of their users are not receiving calls as they did before.

Which two tools can you use to check who last made any changes to the system? (Choose two.)

- A. Web-Manager
- B. Monitor
- C. Manager
- D. System Status Application

Correct Answer: CD

References: <https://downloads.avaya.com/css/P8/documents/100175142> Page: 26

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### QUESTION 2

Which Application will enable users to access their own recordings from within Media Manager?

- A. Web Self Management
- B. Web Self Recordings
- C. Web Self Media Manager
- D. Web Self Administration

Correct Answer: D

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### QUESTION 3

A customer is experiencing clipping and drop-outs when using a remote deskphone through the WAN. Which two methods can a technician use to help identify the source of the problem? (Choose two.)

- A. Add an IP route.
- B. Compare calls to local and remote extensions.
- C. Change the Mode from A-law to u-Law.
- D. Watch QoS alarms in SSA.
- E. Change codecs in the IP Office.

Correct Answer: BD

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#### QUESTION 4

The IP Office can monitor the QoS between Avaya IP Phones and from IP Phone to IP Office.

Which two actions must you complete to see QoS results? (Choose two.)

- A. "Enable Metric" must be selected in the Line form.
- B. "Enable RTCP Monitoring" must be checked.
- C. Use DebugView to see latency, jitter and delay.
- D. Trace lines or extensions in SSA.
- E. Enable force authentication on IP telephones.

Correct Answer: BC

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#### QUESTION 5

You have purchased a pre-configured Avaya Application Server, the Server has Voicemail Pro and one-X® Portal already installed.

Which application should you use to check that they are both running?

- A. Web Manager Application
- B. Monitor Application
- C. Manager Application
- D. Application Server

Correct Answer: C

References: <https://downloads.avaya.com/css/P8/documents/100173993>

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