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QUESTION 1

A support engineer is upgrading a PodFX 3.1 system to ACP 4200 4.0. The engineer is upgrading the ESXi hosts to VMware ESXi 6.5.

Which two statements about this upgrade process are true? (Choose two.)

A. ESXi hosts are upgraded all at the same time.

B. ESXi hosts are upgraded one after another.

C. One baseline group must be created using vSphere Update Manager to be used for all ESXi hosts.

D. Separate baseline groups must be created using vSphere Update Manager for each individual ESXi host.

Correct Answer: AC

QUESTION 2

Which key consideration is critical when upgrading an application in your ACP 4200 system?

A. Ensuring that the application server is able to contact http://support.avaya.com

B. Validating the customer lifecycle workbook information and updating any undocumented changes that were made

C. Ensuring that you have the latest VSP software installed

D. Checking the IP Template for the application information and updating it with any changes made to the application

Correct Answer: C

QUESTION 3

A support engineer is experiencing some difficulty correlating the error messages and logs from different systems in the ACP 4200.

What should the engineer do to fix this problem?

A. Use the VMware integrated time server to supply time to all systems.

B. Manually synchronize the time on all the ACP systems to a correct vCenter.

C. Use the MSC NTP service tied to external NTP time servers to synchronize the time on all systems.

D. The VSP switches have NTP servers built into them, and all other systems can use NTP to synchronize to them.

Correct Answer: B

QUESTION 4

Which statement about the LifeCycle Manage Workbook (LCM) and any time there is a change made to the ACP 4200 implementation is true?

A. The LCM only needs to be updated when hardware devices are changed.

B. Retrieve the LCM from ACP 4200 support prior to making any changes.

C. The LCM is only needed when receiving the ACP 4200.

D. Update the LCM with all changes and submit it via email to podfxsupport@avaya.com.

Correct Answer: D

QUESTION 5

A customer called saying vMotion is not working as expected.

To determine the issue, what is the first thing you would try?

A. Check all physical wiring.

B. From one of the Hosts, try to ping the vMotion VMKernel of the "Destination" Host.

C. Place both hosts in maintenance mode, then restart once completed.

D. Shut down and restart both hosts.

Correct Answer: D

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