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Avaya Oceanalytics - Insights Integration and Support Exam

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QUESTION 1

Which two Avaya AnalyticsTM components support High Availability at release 3.5? (Choose two.)

A. Oracle Data Integrator (ODI)

B. Oracle Weblogic Streams Server (SS)

C. Oracle Business Intelligence (OBI)

D. Oracle Stream Analysis (OSA)

E. Oracle Database Server with RAC (OD)

Correct Answer: DE

Reference: https://downloads.avaya.com/css/P8/documents/101051617

QUESTION 2

Which three are Avaya AnalyticsTM 3.5 DB database schemas that are used by ODIAgent for processing the data? (Choose three.)

A. gila_warehouse

B. gila_stage

C. oceana_warehouse

D. oceana_datamart

E. oceanalytics_datamart

Correct Answer: BDE

Reference: https://downloads.avaya.com/css/P8/documents/101054829

QUESTION 3

Which real-time report provides the capability of monitoring the current agent work state and current agent work with account state?

A. Agent Instantaneous Report

B. Routing Service Monitoring

C. Agent Performance Moving Window

D. Agent Compare

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101037403 (27)

QUESTION 4

In Avaya AnalyticsTM 3.5, which component is responsible for the Real-Time Data Store and for Real-Time Reports?

A. Oracle® Stream Analytics

B. Oracle® Database

C. Oracle® Business Intelligence

D. Streams Server

Correct Answer: D

Reference: https://downloads.avaya.com/css/P8/documents/101051503

QUESTION 5

Which two log files are needed to verify the installation of Avaya AnalyticsTM for the Streams server? (Choose two.)

A. install_ems.log

B. install_kafka.log

C. install_avaya.log

D. install_jms.log

E. bam_install.log

Correct Answer: BD

Reference: https://downloads.avaya.com/css/P8/documents/101054829 (83)

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