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QUESTION 1

Consider the message:

2018-01-31 08:51:07, 795 [pool-241-thread-1] SMSVendorSnapin INFO - SMSVendorSnapin3.4.0.0.80601 ?Response is {`accounts": [{"messageService":"SMS",

"name":"smsdemo","url":"www.test.com","apild":"1","apiPassword":"","external":"","extra1":"","extra2":"","ca pabilities [{"type":"TEXT","maximumLength":160}],"identifies":[{"identifier":"01715123456"}]}}

Which component and log file contains log messages of this kind?

- A. ORCRestService PU Log file
- B. CustomerControllerService PU Logs file
- C. SMSVendorSnapin Service Log file
- D. MessagingService Service Log file

Correct Answer: C

QUESTION 2

A customer is running an Avaya Oceana® solution and a technical engineer is troubleshooting an operational issue. When they make a test voice call to Avaya Oceana® it is not delivered to the available agents. During the isolation the engineer finds that the ED Work Flow Instance is not created inside Engagement Designer.

What should be analyzed from Avaya Oceana® to check the incoming calls to Avaya Oceana® from the Avaya Aura® stack?

- A. CallServerConnector
- B. UCM-PU
- C. UCMServices
- D. UCMDataCollector

Correct Answer: D

QUESTION 3

A customer is testing Avaya Oceana Voice Call Flow.

From where can the customer see the Context ID for a particular Active call if the customer does not want to enable "Analyze Oceana Log files"?



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- A. From SMGR CSC Attribute Information by clicking on Avaya BreezeTM, Configuration and CSServices Attributes
- B. From AES DMCC Summary Information by clicking on Status and Control, DMCC Service Status, No. of Associations
- C. From ED Admin Console Instances by clicking Active Instance and then click on the Context Store Cluster Block
- D. From the ED Admin Console by clicking Voice Work Flows get Context ID from opened information pop up

Correct Answer: D

QUESTION 4

When describing the Avaya Oceana Monitor, which cluster will have a monitoring snap-in installed that will create a web socket subscription service to feed statistics?

- A. Each cluster
- B. Common Component cluster
- C. UAC cluster
- D. OCP cluster

Correct Answer: C

QUESTION 5

Which statement regarding UCAStore Backup is correct?

- A. UCAStore backup can be taken without entering the backup password.
- B. UCAStore backup can be run immediately or scheduled later.
- C. UCAStore backup is mandatory for the Avaya Oceana® solution.
- D. UCAStore backup can be run immediately and it does not support backup scheduling.

Correct Answer: B

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