



Avaya Oceana Solution Integration Exam

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QUESTION 1

Which two statements about an IP address assignment of Breeze™ Nodes are true? (Choose two.)

- A. Each Breeze Node requires three IP addresses.
- B. Clusters with more than one Node require an additional IP -Cluster IP.
- C. Each Breeze Node requires two IP addresses.
- D. Each Breeze Node requires one IP Address.
- E. Clusters with more than one Node do not require a 3rd IP -Cluster IP.

Correct Answer: DE

QUESTION 2

Which three Avaya Oceana® common components are required for processing all types of interactions (voice, email, chat, sms, etc.)? (Choose three.)

- A. Omnichannel Controller
- B. Unified Collaboration Model (UCM)
- C. Work Assignment (WA)
- D. Customer Controller
- E. Engagement Designer (ED)

Correct Answer: ABE

QUESTION 3

While deploying the Avaya Oceana® solution, it is recommended that the customer provide an External data mart (EDM) database for Context Store.

Which three databases are supported for EDM deployment? (Choose three.)

A. Sybase

- B. Informix
- C. Microsoft SQL Server
- D. PostgreSQL



E. Oracle Database

Correct Answer: CDE

Reference: https://documentation.avaya.com/bundle/DeployingAvayaOceanaSolution_r34/page/ Create_the_database_for_External_Data_Mart.html

QUESTION 4

Which two items are required in Avaya Aura® for a Green Field implementation of an Avaya Oceana® solution? (Choose two.)

- A. Avaya Aura® Application Enablement Services with Advanced TSAPI license
- B. Front-End third party IVR or Avaya Aura® Experience Portal
- C. Communication Manager with license for Elite Call center
- D. Avaya Call Management System
- E. Avaya Contact Recorder

Correct Answer: AC

QUESTION 5

Which statement describes the Avaya Control Manager Application Server function?

- A. It provides the database that stores the Control Manager System configuration.
- B. It performs the business logic between the end user interface and the database.
- C. It is responsible for provisioning components from Control Manager with the Different Avaya applications.
- D. It provides a set of web services that developer\\'s use for integrating the Control Manager.
- Correct Answer: B

Reference: https://downloads.avaya.com/css/P8/documents/101045636 (11)

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