



7495X^{Q&As}

Avaya Oceana Solution Integration Exam

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QUESTION 1

While integrating Email Channel with an Avaya Oceana® solution, which two configuration items are required? (Choose two.)

- A. Email Route Point
- B. Email Provider
- C. Email Skill
- D. Sender Email Address
- E. Location

Correct Answer: AB

QUESTION 2

Which two components are required for an Avaya Oceana® Contact Center Administration for multimedia only deployment? (Choose two.)

- A. Avaya Aura® Session Manager (SM)
- B. Avaya Aura® Application Enablement Services (AES)
- C. Avaya Aura® Communication Manager (CM)
- D. Avaya Control Manager (ACM)
- E. Avaya Aura® System Manager (SMGR)

Correct Answer: CD

QUESTION 3

Which statement about Messaging Service SMS channel in Avaya Oceana® is true?

- A. Messaging Service snap-in interfaces independently to model SMS messages as live chat.
- B. Messaging Service snap-in interfaces with the Customer Controller Snap-in to allow modeling of SMS interactions as live chat.
- C. Messaging Service snap-in interfaces with the Customer Controller Snap-in to allow modeling of SMS interactions as live SMS.
- D. Messaging Service snap-in interfaces with the Email Snap-in to allow modeling of SMS interactions as email.



Correct Answer: B

Reference: <https://slideplayer.com/slide/12076065/>

QUESTION 4

What is the maximum number of concurrent active Voice Agents supported by an Avaya Oceana® solution?

- A. 3500
- B. 2000
- C. 4500
- D. 4300

Correct Answer: A

QUESTION 5

Refer to the exhibit.



Cluster Editor

General *	Servers	Services	Reliable Eventing Group
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Basic

Cluster Profile

***Cluster Name**

Cluster IP

Enable Cluster Database

Enable Database Auto Switchover

Description

Cluster Attributes

Authorization Service Address

Cluster Activity Status

The URL of the announcement to play during failover

Additional Java options used by GSC

A customer has Data center 1 (DC1) and they would like to implement Data Center 2 (DC2) as the DR solution.

While deploying the Avaya Oceana® DR solution, which two configuration items are applicable to the DR site? (Choose two.)

- A. The Breeze TM clusters on DC2 must be set to "Accept new Service" mode through System Manager.
- B. The Breeze TM clusters on DC2 must be set to "Accept new Service" set as "Active" using the cluster attributes within System Manager.
- C. The Breeze TM clusters on DC1 must be set as "Standby" using the cluster attributes within System Manager.
- D. The Breeze TM clusters on DC2 set as "Standby" using the cluster attributes within System Manager.
- E. The Breeze TM clusters on DC2 must be set to "Deny new Service" mode through System Manager.



Correct Answer: CE

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