



7495X^{Q&As}

Avaya Oceana Solution Integration Exam

Pass Avaya 7495X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/7495x.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

Which two components are required for an Avaya Oceana® Contact Center Administration for multimedia only deployment? (Choose two.)

- A. Avaya Aura® Session Manager (SM)
- B. Avaya Aura® Application Enablement Services (AES)
- C. Avaya Aura® Communication Manager (CM)
- D. Avaya Control Manager (ACM)
- E. Avaya Aura® System Manager (SMGR)

Correct Answer: CD

QUESTION 2

Which snap-in provides a single interface through which client components can manage and retrieve customer Information from Context Store, Multimedia Database and CRM?

- A. OceanaCoreDataService Snap-in
- B. ContactCenterService Snap-in
- C. CustomerManagement Snap-in
- D. CustomerJourneyService Snap-in

Correct Answer: B

QUESTION 3

To route contacts based on certain criteria, which two criteria can be applied to the Email Rule group? (Choose two.)

- A. RSS Feeds
- B. Recipient Addresses
- C. Keyword Groups
- D. Out Of Hours
- E. URL Filtering

Correct Answer: BC



QUESTION 4

Which statement describes the "Coverage to messaging" feature supported in Avaya Oceana® 3.5?

- A. It is a mailbox that can be associated with the agent, the skill or any other suitable grouping.
- B. Customers have the option to leave a voice message when a Required Resource does not answer.
- C. It is a workflow option to route to the agent's voice mailbox to leave a voice message.
- D. It is a shared mailbox that can be associated with a set of agents; i.e., an agent group.

Correct Answer: A

Reference: <https://www.devconnectprogram.com/fileMedia/download/08ad7375-7c2e-4767-929f15f4e8130a0d>

QUESTION 5

Which three Avaya Oceana® common components are required for processing all types of interactions (voice, email, chat, sms, etc.)? (Choose three.)

- A. Omnichannel Controller
- B. Unified Collaboration Model (UCM)
- C. Work Assignment (WA)
- D. Customer Controller
- E. Engagement Designer (ED)

Correct Answer: ABE

[Latest 7495X Dumps](#)

[7495X Practice Test](#)

[7495X Exam Questions](#)