



# 74-338<sup>Q&As</sup>

Lync 2013 Depth Support Engineer

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## QUESTION 1

You administer a Microsoft Lync Server 2010 Standard Edition server in your network environment. You deploy a Microsoft Lync Server 2013 Standard Edition server.

You want to migrate users from Lync Server 2010 to Lync Server 2013. You migrate a test account from Lync Server 2010 to Lync Server 2013.

You start the Lync 2013 client on one of your test computers and start testing various modalities. During testing, you decide to test the Meet Now functionality in Lync 2013 client.

Meet Now starts a conference and fails to connect.

You start CIslogging.exe. You generate a log that includes the following information:

```
TL_INFO(TF_PROTOCOL) [01B6C1D2C:01/24/2013-15:59:09.653.000e9f0e
(SIPStack, SIPAdminLog::ProtocolRecord::Flush:2397.idx[196]) [1276691436] $$begin_record
Trace-Correlation-Id: 1276691436
Instance-ID: 100A4
Direction: outgoing;source="local"
Peer: xxx.com:61102
Message-Type: response
Start-Line: SIP/2.0 300 failedLookupForConferenceDirectoryOwner
From: xxx;spid=80AA80FE7;tag=6cfacaa471
To: xxx;gruu;opaque=app:conf:focusfactory>;tag=812FED17B5A0CC9F42B949C1B692DD0E
CALL-ID: 3861f3a4ecb84cad92b2a5e6e81e6971
CSEQ: 84 SERVICE
Via: SIP/2.0/TLS/xxx:61102;branch=z9hG4bK7392c;ms-received-port=61102;ms-received-cid=642E00
Content-Length: 262
Content-Type: application/cocp+xml
Ms-Diagnostics: 3193;reason="Could not find a front end server that owns the given psn meetind id.";source=xxx
Message-Body:
- <response xmlns="urn:ietf:params:xml:ns:cocp"
  requestid="32"
  CSPVersion="1"
  from="sip:xxx;gruu;opaque=app:conf:focusfactory"
  to="sip:xxx"
  code="failure">>\n</response>
  <addConference reason="otherFailure">
$$end_record
```

You need to identify the cause of the issue. What should you do first?

- A. Open another log file from the Lync client in Snooper.
- B. Right-click the error message and select Go to nearest entry in trace viewer.
- C. Start WireShark and perform the Meet Now test again.
- D. Click Show Call Flow Window.

Correct Answer: B

## QUESTION 2

You deploy Microsoft Lync Server 2013 Enterprise Edition and create a pool named Lync2013pool.Contoso.local. You configure the Lync admin URL to be admin.contoso.local. The Front End and Back End roles are installed on servers



named FE2013 and BE2013.

Your DNS server hosts the following records:

\_Sipinternaltls.\_tcp.contoso.local SRV priority 0, weight 0, port 5061,  
lync2013pool.contoso.local.\_tcp.\_kerberos.contoso.local SRV priority 0, weight 100, port 88, DC.contoso.localDC A  
192.168.10.20Dialin A 192.168.10.10Admin A 192.168.10.20FE2013 A 192.168.10.10BE2013 A 192.168.10.11

You attempt to open the Lync Server Control Panel and you receive an error message. You need to be able to open the Lync Server Control Panel.

Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

- A. Create the following DNS A record: Meet.contoso.local A 192.168.10.10
- B. Create the following DNS A record: lync2013pool.contoso.local A 192.168.10.10
- C. Create the following DNS SRV record: \_sipinternal.\_tcp.contoso.local SRV priority 0, weight 0, port 5061  
lync2013pool.contoso.local
- D. Create the following DNS A record: lyncdiscoverinternal.contoso.localA 192.168.10.10
- E. Modify the following DNS A record: admin.contoso.local to point 192.168.10.10

Correct Answer: BE

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### QUESTION 3

You support a customer whose company network contains Microsoft Lync Server 2013. The company has four buildings on a single site. A user reports that when she calls users in another building, the call quality is poor. You receive the Quality of Experience (QoE) report:



```
Capture device: Headset Microphone
Render device: Headset Earphone
Microphone timestamp error: 0.02ms
Echo percent microphone in: 15.21%
Codec: SIREN
Audio FEC: False
Packet utilization: 32701
Avg. packet loss rate: 0.21%
Avg. jitter: 23ms
Avg. round trip: 867ms
Avg. network MOS: 3.71
Avg. network MOS degradation (jitter): 0.00%
Avg. sending MOS: 2.97
Avg. listening MOS: 3.17
Receive noise level: -56dBov
```

Which of the following values is outside acceptable limits?

- A. Receive noise level: -56dBov
- B. Avg. jitter: 23ms
- C. Avg. round trip: 867ms
- D. Avg. packet loss rate: 0.21%
- E. Packet utilization: 32701

Correct Answer: C

#### QUESTION 4

You are a member of the CsAdministrator group that supports the datacenter for the Contoso company. The Contoso datacenter runs Microsoft Lync Server 2013.

The Central Management Store is hosted on the principal back-end database.

The back-end database is configured to use synchronization mirroring without a witness. You want to perform maintenance on the principal back-end database.

You need to failover the mirrored database.

What should you do?

- A. Run the `Reset-CsPoolRegistrarState` cmdlet.



- B. Run the Get-CsDatabaseMirrorState cmdlet, and then run the Invoke-CSManagementServerFailover PowerShell cmdlet.
- C. Run the Invoke-CsPoolFailover PowerShell cmdlet.
- D. Run the Test-CsDatabase cmdlet, and then run the Get-CsUserDatabaseState cmdlet.

Correct Answer: B

### QUESTION 5

You support Microsoft Lync Server 2013 servers in your customer's company network. All computers in the network are members of an Active Directory Domain Services (AD DS) domain named corp.contoso.com. The Session Initiation Protocol (SIP) domain name is contoso.com. You configure the Autodiscover service to support external mobile device users.

Mobile device users running Windows Phone or Apple iOS report that they are unable to sign in to the Lync Mobile Client.

You verify that you are able to:

You need to ensure that external users running Windows Phone or Apple iOS are able to automatically sign in to Lync.

Which three steps should you perform in sequence? (To answer, move the appropriate three actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:

Answer Area

- Enable the topology.
- Assign the certificate to the Front End pool servers.
- Generate a request to renew the Front End pool certificate. Include lync.contoso.com as a subject alternative name (SAN).
- Generate a request to renew Front End pool certificate. Include lyncdiscover.contoso.com as a subject alternative name (SAN).
- Restart Lync services.

Correct Answer:



	Answer Area
Enable the topology.	Generate a request to renew Front End pool certificate. Include lyncdiscover.contoso.com as a subject alternative name (SAN).
Generate a request to renew the Front End pool certificate. Include lync.contoso.com as a subject alternative name (SAN).	Assign the certificate to the Front End pool servers.
	Restart Lync services.

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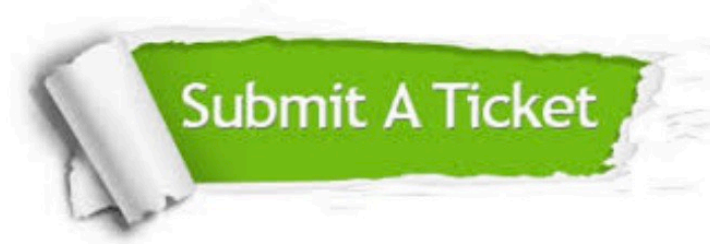
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