



74-338^{Q&As}

Lync 2013 Depth Support Engineer

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QUESTION 1

You support a customer whose network environment includes Microsoft Lync Server 2013 Enterprise Voice deployed at two sites named Site1 and Site2. All users require extension dialing.

Only direct inward dialing will be used for auto attendants or response groups.

The extension numbers in four-digit format are stored in the telephoneNumber attribute on the users\' Active Directory Domain Services (AD DS) account. Site1 uses 2xxx extensions, and Site2 uses 3xxx extensions.

You want to retain the four-digit extensions in Active Directory, but also present the numbers as valid numbers in the Lync 2013 client.

You need to ensure that four-digit dialing normalizes properly in the address book for Lync.

What should you do?

- A. In the Lync Control Panel, under voice routing and dial plan, modify the global dial plan to add the following rules:
`^(2\d{3})$ -- +15197778888;ext=$1^(3\d{3})$-- +14163334444;ext=$1`
- B. Modify the Company_Phone_Number_Normalization_Rules.txt file and add the following rules: `^(2\d{3})$ -- +15197778888;ext=$1^(3\d{3})$ -- +14163334444;ext=$1`
- C. Modify the Company_Phone_Number_Normalization_Rules.txt file and add the following rules: `^(2\d{3})$ -- +15197778888;ext=$1^(3\d{3})$ -- +14163334444;ext=$1`
- D. Use absconfig.exe from the Lync Resource Kit and change the flag of telephoneNumber to be included in the address book generation.

Correct Answer: C

QUESTION 2

You support a Microsoft Lync Server 2013 environment that consists of one Enterprise pool on a Front End Server.

Internal and external users cannot join online meetings using the Lync 2013 Lync Web App. The same users are able to join online meetings by using the Lync 2013 client.

You need to diagnose the cause of the meeting join issues. Which cmdlet should you run from the Lync Server Management Shell?

- A. Test-CsMcxConference
- B. Set-CsWebService, with the AllowAnonymousAccessToLWAConference parameter
- C. Test-CsUcwaConference
- D. Test-CsAsConference

Correct Answer: C



QUESTION 3

You support a customer whose network environment includes Microsoft Lync Server 2013. All users are members of an Active Directory Domain Services (AD DS) domain. All users are using the Global client policy. AddressBookAvailability is set to WebSearchOnly.

For some users in Active Directory, you change the attributes that relate to title and department. You discover that these attributes are not reflected in the users\' contact cards in Lync 2013.

You need to update the Lync address book immediately to reflect the changes you made.

What should you do?

- A. Run the Update-CsUserDatabase cmdlet.
- B. Run the Set-CsClientPolicy -Identity Global -EnableExchangeContactSync \$true cmdlet.
- C. Run the Update-CsAddressBook cmdlet.
- D. Change the Global Client Policy to use WebSeachandFileDownload.

Correct Answer: A

QUESTION 4

You support a customer whose network environment includes Microsoft Lync Server 2013 Standard deployed with an Edge Server that is connected to the Internet. Some users have Lync Mobile installed on their mobile devices.

When the users attempt to sign in to Lync from their mobile devices on a carrier network, they receive the following error message: "Cannot connect to the server.

It might be unavailable. Also please check your network connection, sign-in address, and server addresses."

You need to ensure that users are able to sign in to Lync from their mobile devices on a carrier network.

What should you do?

- A. Add a LyncDiscover DNS entry that points to the Lync Edge Server.
- B. Add a LyncDiscover DNS entry that points to the Lync Front End Pool Server by using a reverse proxy.
- C. Add a LyncDiscoverInternal DNS entry that points to the Lync Edge Server.
- D. Add a LyncDiscoverInternal DNS entry that points to the Lync Front End Pool Server by using a reverse proxy.

Correct Answer: B



QUESTION 5

You support a customer who is deploying Microsoft Lync Server 2013. The customer has completed deployment of the following components:

Neither federation nor external access is enabled.

The customer installs a number of Lync 2013 clients on pilot user computers that are located inside their network. No one is able to access the Lync server from outside the network.

The pilot users report the following issues:

You need to ensure that users in the customer's network can successfully have calls with users outside the network. You open the Voice Routing tab on the Lync Server Control Panel as shown in the exhibit. (Click the Exhibit button.)

Name	Scope	State	Normalization rules	Description
Global	Global	Committed	4	
AustinHQ	Site	Committed	9	Connected to Dialogic Voice...
Tampa	Site	Committed	6	Tampa Branch Site Dial Plan
AustinHQUMDialplan.catapultsystems.com	User	Committed	12	Austin HQ
AustinUMDialplan.catapultsystems.com	User	Committed	11	Austin Dial Plan (Migrated)
CatapultUMDialplan.catapultsystems.com	User	Committed	8	Catapult Exchange 2010 Dial...
DallasDialPlan.catapultsystems.com	User	Committed	17	DallasDialPlan (Migrated)
DenverDialPlan.catapultsystems.com	User	Committed	5	Denver Dial Plan (Migrated)
HoustonDialPlan.catapultsystems.com	User	Committed	7	Houston Dial Plan (Migrated)
SanAntonioDialPlan.catapultsystems.com	User	Committed	30	San Antonio Dial Plan (Migrated)
TampaUserDialplan	User	Committed	7	Dial Plan for Tampa Office

Which area should you look in to investigate each issue? (To answer, drag the appropriate voice routing area to the correct issue investigation or investigations. Each voice routing area may be used once or not at all. You may need to drag the split bar between panes or scroll to view content.)



Select and Place:

Voice routing area	Voice routing issue
voice routing	When users make local calls, the calls fail and an announcement states that you must not dial a 1 to make local calls. You start troubleshooting this issue without complicating dial plans and checking ...
user dial plan normalization rule	Caller ID information is incorrect. You start troubleshooting this issue by examining ...
route	The phone number does not match to contacts. You start troubleshooting this issue by looking at ...
calling number translation rules in trunk configuration	
voice policy	
test voice routing	
called number translation rules in trunk configuration	

Correct Answer:



Voice routing area	Voice routing issue	
voice routing	When users make local calls, the calls fail and an announcement states that you must not dial a 1 to make local calls. You start troubleshooting this issue without complicating dial plans and checking ...	called number translation rules in trunk configuration
route	Caller ID information is incorrect. You start troubleshooting this issue by examining ...	calling number translation rules in trunk configuration
	The phone number does not match to contacts. You start troubleshooting this issue by looking at ...	user dial plan normalization rule
voice policy		
test voice routing		

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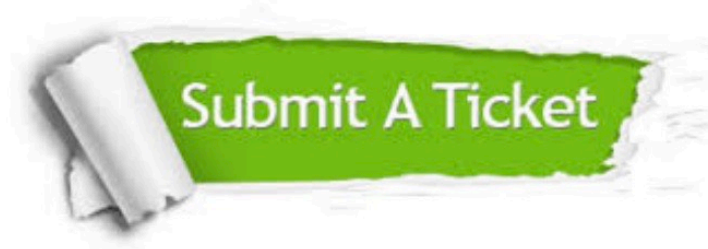
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