



7303^{Q&As}

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**QUESTION 1**

Working as a team, the Project Manager has just finished programming the agents in the PBX, while technician configured them in Avaya CallPilot. When Avaya CallPilot hoots into service, all channels come up except for one. Prior to the replacement of hardware, it is decided to look into the Event log. Which event below gives a possible clue us to what the problem is?

- A. DialogicEventManager system initialization failed.
- B. IMAreceived a disk full event.
- C. Event from Blue Call Router: All Port Busy Indication.
- D. TN/DN mismatch.

Correct Answer: D

QUESTION 2

A customer is using the fax as a major part of their marketing campaign. In an attempt to save time and be more productive, the system administrator wants to view fax messages using My CallPilot. Which additional software is required?

- A. Avaya CallPilot fax driver
- B. Adobe Acrobat Reader
- C. Animage viewer thatcan display J-PEG files
- D. An image viewerthatcan displayTIFF-F files

Correct Answer: D

QUESTION 3

A My CallPilot user is having difficulty connecting to the login window of the My CallPilot application. A technician must verity that they use the correct URL format to connect to the system. They have installed a SSL digital certificate into Microsoft IIS and is using SSL. Which URL format should be given to the user, where items in are site-specific?

- A. https:///
- B. https://www.CallPilot.com/
- C. http:///
- D. http://www.avaya.com/

Correct Answer: A



QUESTION 4

The Avaya CallPilot server has been connected to a PBX. The server should have several peripheral devices connected to it. These devices must all be connected to the same ground. What are two of these devices? (Choose two.)

- A. Modem
- B. MGate card
- C. server display monitor
- D. Avaya CallPilot Manager standalone Web server

Correct Answer: AC

QUESTION 5

Which two additional software packages are installed during the Avaya CallPilot Reporter installation?

- A. Adobe Acrobat
- B. Crystal Reports
- C. Application Builder
- D. a Sybase database

Correct Answer: BD

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