



7303^{Q&As}

Avaya CallPilot Implementation Exam

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QUESTION 1

When installing Avaya CallPilot Reporter, what is a valid installation option?

- A. Client PC
- B. Avaya CallPilot server
- C. Administrator PC
- D. Customer provided Web server

Correct Answer: D

QUESTION 2

Which software is required before installing Avaya CallPilot Manager on a Stand-alone Web server?

- A. PC Anywhere
- B. Sybase Database
- C. Java Runtime Environment
- D. InternetInformation Server (IIS)

Correct Answer: D

QUESTION 3

Working as a team, the Project Manager has just finished programming the agents in the PBX, while technician configured them in Avaya CallPilot. When Avaya CallPilot hoots into service, all channels come up except for one. Prior to the replacement of hardware, it is decided to look into the Event log. Which event below gives a possible clue us to what the problem is?

- A. DialogicEventManager system initialization failed.
- B. IMAreceived a disk full event.
- C. Event from Blue Call Router: All Port Busy Indication.
- D. TN/DN mismatch.

Correct Answer: D

QUESTION 4

An Avaya CallPilot system administrator is responsible for more than one Avaya CallPilot server. On the Avaya CallPilot Manager logon Page, which feature ran the administrator use to quickly select server and NMS location when they log



on to Avaya CallPilot Manager?

- A. Preferences
- B. NMS location
- C. Log in shortcuts
- D. Presetserverlist

Correct Answer: C

QUESTION 5

At a customer site with a Communication Server (CS) 1000 system, a technician is configuring the CS1000 to support the installation of an Avaya CallPilot RIs. 5.0 system. When defining the Avaya CallPilot service in the customer data block in overlay 15, which two options must be enabled?

- A. Call Park Allowed (CPA) and Message Register (MGCR)
- B. Call Park Allowed (CPA) and Message Center Included (MCI)
- C. Maximum number of agents (MAXP) and Message Register (MGCR)
- D. Number of call registers (NCR) and Message Center Included (MCI)

Correct Answer: B

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