

7303^{Q&As}

Avaya CallPilot Implementation Exam

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QUESTION 1

A technician is preparing to set up, install, and configure an Avaya CallPilot RIs. 5.0 system. Which three guidelines should be followed whenever handling switch and server components? (Choose three.)

- A. Use electrostaticdischarge precautions.
- B. Hard drives needspecial handling.
- C. Use firm and steady force to seal printed circuit boards.
- D. Handle printed Circuit boards by the backplane edge connector.

Correct Answer: ABC

QUESTION 2

Which two Avaya CallPilot Manager configurations are valid? (Choose two.)

- A. Avaya CallPilot Manager installed on the Avaya CallPilot server
- B. Avaya CallPilot Manager installed on the administrator\\'s PC
- C. Avaya CallPilot Manager installed on a standalone Web server
- D. Avaya CallPilot Manager installed on the Avaya CallPilotserver with Reporter

Correct Answer: AC

QUESTION 3

During installation of an Avaya CallPilot RIs. 5.0 system, a technician prepares to connect the 600r server to the ELAN Subnet. One end of the CAT5 cable connects to the server ELAN NIC connector at the rear panel of the server. Where is the other end of the cable connected?

- A. theELAN gateway
- B. the customer\\'s network Gateway Router
- C. theELANEthernetswitch(Layer 2) orhub
- D. the clan switch (Layer2) orhub

Correct Answer: C

QUESTION 4

A technician is upgrading a 2011 to Avaya CallPilot RIs. 5.0. The image installs but the system hangs when booting into Windows 2003. Which two items should be checked? (Choose two.)



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- A. The BIOS has been upgraded to 6.0.3.
- B. Thekeyboard and mouse are plugged in correctly.
- C. The external CD-ROM and Tape drive are connected.
- D. The BIOS option for Operating System type is set to \\'other\\'.

Correct Answer: AD

QUESTION 5

A technician is installing a 600r, and notices that the server boots to the Windows screen then starts booting again. It is stuck in a boot. What is the first step that should be taken?

- A. Re-image the server.
- B. Openacase requesting a replacement server.
- C. Replace the hard drive.
- D. Verify the SCSI terminator or tape drive is properly connected to the server.

Correct Answer: B

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