

## 7303<sup>Q&As</sup>

Avaya CallPilot Implementation Exam

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#### **QUESTION 1**

An Avaya CallPilot system administrator is responsible for more than one Avaya CallPilot server. On the Avaya CallPilot Manager logon Page, which feature ran the administrator use to quickly select server and NMS location when they log on to Avaya CallPilot Manager?

- A. Preferences
- B. NMS location
- C. Log in shortcuts
- D. Presetserverlist

Correct Answer: C

#### **QUESTION 2**

The Avaya CallPilot server has been connected to a PBX. The server should have several peripheral devices connected to it. These devices must all be connected to the same ground. What are two of these devices? (Choose two.)

- A Modem
- B. MGate card
- C. server display monitor
- D. Avaya CallPilot Manager standalone Web server

Correct Answer: AC

#### **QUESTION 3**

When configuring the switch to support Avaya CallPilot services, which programming can be performed to provide for uninterrupted call processing in case the link or Avaya CallPilot is disabled?

- A. At the NCFW prompt, forward the primary Control DN (CDN) to the attendant.
- B. At the Night Call Forward (NCFW) prompt, forward the primary Control DN (CDN) to a secondary CDN.
- C. At the Local DFDN prompt, direct all the Avaya CallPilot associated CDNs to a Default ACDDN, typicallyan attendant.
- D. At the Local Default Automatic Call Distribution directory number (DFDN) prompt, direct all CDNs to an appropriate phantom directory number depending on media type required.

Correct Answer: C

#### **QUESTION 4**



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Working as a team, the Project Manager has just finished programming the agents in the PBX, while technician configured them in Avaya CallPilot. When Avaya CallPilot hoots into service, all channels come up except for one. Prior to the replacement of hardware, it is decided to look into the Event log. Which event below gives a possible clue us to what the problem is?

- A. DialogicEventManagement system initialization failed.
- B. IMAreceived a disk full event.
- C. Event from Blue Call Router: All Port Busy Indication.
- D. TN/DN mismatch.

Correct Answer: D

#### **QUESTION 5**

A customer has a large sales force who wants to access their email accounts through either the My CallPilot Web page or the Email-by-Phone feature. What is the first stop for setting this up?

- A. Configure the mailbox link from MyCallPilot.
- B. Configureemail-by-phone from MyCallPilot.
- C. Configureexternal email servers in AvayaCallPilotManager.
- D. Enable SSLfrom Internet Mail Client in Avaya CallPilot Manager.

Correct Answer: C

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