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**QUESTION 1**

A company is running Communication Server 1000E RIs. 6.0 software with a 1005r Avaya CallPilot server installed at their headquarters in London. The Avaya CallPilot installation has been completed and the CS1000E has been correctly configured.

TYPE	CDN
CUST	C
CDN	3300
FRRT	
SRRT	
FROA	NO
UUI	NO
MUR T	
CDSQ	NO
DFDN	3501
NAME	NO
CMB	NO
CEIL	2047
OVFL	NO
TDNS	NO
RPRT	YES
AACQ	YES
ASID	17
SFNB	15 17 18 19 21 22 23
USFB	
CALD	C 1 2 3 4 5 6 7 8 9 10 11 12
CNTL	YES
VSID	
HSID	
CWTH	1
BYTH	0
OVTH	2047
STIO	
TSFT	20

What will happen to a call if it is placed to CDN 3300?

- A. The call will be routed to Avaya CallPilot for treatment.
- B. The call will follow the default DN as configured on the CDN.
- C. The caller will receive busy or overflow
- D. The caller will be redirected to the attendant/switchboard.

Correct Answer: A



QUESTION 2

A company has decided to install an Avaya CallPilot 1005 server at their new office location to deliver multimedia messaging functionality to their employees. They will be using Fax and Desktop Messaging applications. A technician has been tasked with installing the new Avaya CallPilot server.



What should the Automatic updates settings be set to?

- A. Automatic (recommended)
- B. Download updates for me, but let me choose when to install them
- C. Notify me but don't automatically download or install them
- D. Turnoff Automatic Updates

Correct Answer: A

QUESTION 3

Which two additional software packages are installed during the Avaya CallPilot Reporter installation?



- A. Adobo Acrobat
- B. Crystal Repots
- C. Application Builder
- D. a Sybase database

Correct Answer: BD

QUESTION 4

Avaya CallPilot Manager and My CallPilot can be installed on a stand-alone Web server. The customer is evaluating the operating systems of the existing Web servers in their company. Which operating systems ate supported for the standalone Web server?

- A. Windows NTServer with IIS 4.5Windows 2000 Server(SP 1 and above) with IIS5.0
- B. Windows 2003 Server (Standard or Enterprise Edition) withIIS6.0Windows VistaServerwith IIS7.0
- C. Windows 2000 Server(SP 1 and above) with IIS 5.0Windows 2008 Server (Standard or enterprise Edition) withIIS8.0
- D. Windows 2000 Server (SP 1 and above) with IIS 5.0Windows 2000AdvancedServerwith IIS 5.0

Correct Answer: B

QUESTION 5

A technician is preparing to install Avaya CallPilot RIs. 5.0 for a customer. They want to access the Avaya CallPilot system from the LAN and must provide some information for the installation. What information must the customer provide?

- A. DHCP server
- B. a Cat-5cable
- C. an Ethernet switch
- D. astatic IP address and subnetmask

Correct Answer: D

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