



# 7303<sup>Q&As</sup>

Avaya CallPilot Implementation Exam

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### QUESTION 1

A technician observes the following error on a 1006r.

"Adapter 1 Channel 1 Target 6: Status of Power Supply #2=0x80: Unknown status, or Status Not Reportable"

Which action should be performed?

- A. Reseat and/or replace Power Supply #2.
- B. Contact an electrician to investigate.
- C. Ensure the alarm monitor cable is properly connected.
- D. The error is self-correcting and no action is required.

Correct Answer: A

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### QUESTION 2

The Avaya CallPilot server has been connected to a PBX. The server should have several peripheral devices connected to it. These devices must all be connected to the same ground. What are two of these devices? (Choose two.)

- A. Modem
- B. MGate card
- C. server display monitor
- D. Avaya CallPilot Manager standalone Web server

Correct Answer: AC

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### QUESTION 3

An Avaya CallPilot desktop user attempts to compose and address a message to another Avaya CallPilot user. The Avaya CallPilot address book is empty. When the user attempts to download the Avaya CallPilot address book, a dialog box appears stating that 0 entries are found.

Which Desktop Messaging configuration step should be verified to ensure access to the Avaya CallPilot address book for desktop messaging users?

- A. Shared DistributionList(SDL) addressing must be enabled in the user's mailbox class.
- B. The Avaya CallPilot address book must be manually loaded in the same directory as the Avaya CallPilot desktop messaging software.
- C. The Lightweight Directory Access Protocol (LDAP) search base must be defined in the Configuration Wizard.
- D. The Internet Message Access Protocol (IMAP) service must be set to the directory of the Avaya CallPilot desktop messaging software.



Correct Answer: C

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#### QUESTION 4

A company has a fully installed Avaya CallPilot RIs. 5.0 system connected to a Communication Server100E RIs. 6.0. The system has been running for over a year without any problems. They are now experiencing intermittent "Dead" channels on the Avaya CallPilot system. Which Avaya CallPilot tool can be used to test the DSPs on the Avaya CallPilot?

- A. Avaya CallPilot Manager, Maintenance Admin
- B. Avaya CallPilot ManagerDSP tester
- C. Using the PING command
- D. Application Builder

Correct Answer: A

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#### QUESTION 5

The Avaya CallPilot server being set up needs to be configured for the customer's network. These settings are accessed using the Avaya CallPilot Manager Home Page. Which feature is used for these settings?

- A. Avaya CallPilot Manager
- B. Configuration Wizard
- C. Local Site Information
- D. HyperTerminal console

Correct Answer: B

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