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QUESTION 1

Which software is required before installing Avaya CallPilot Manager on a Stand-alone Web server?

- A. PC Anywhere
- B. Sybase Database
- C. Java Runtime Environment
- D. InternetInformation Server (IIS)

Correct Answer: D

QUESTION 2

Working as a team, the Project Manager has just finished programming the agents in the PBX, while technician configured them in Avaya CallPilot. When Avaya CallPilot hoots into service, all channels come up except for one. Prior to the replacement of hardware, it is decided to look into the Event log. Which event below gives a possible clue us to what the problem is?

- A. DialogicEventManager system initialization failed.
- B. IMAreceived a disk full event.
- C. Event from Blue Call Router: All Port Busy Indication.
- D. TN/DN mismatch.

Correct Answer: D

QUESTION 3

The Avaya CallPilot server comes pre-loaded with Windows Server 2003 and Avaya CallPilot Manager. A technician has installed a new Avaya CallPilot RIs. 5.0 system and has logged on to the server for the first time to begin server configuration.

Which wizard rechecks for platform and software validity, and then, if performing an upgrade or platform migration, upgrades and restores the existing data?

- A. Setup Wizard
- B. Upgrade Wizard
- C. Configuration Wizard
- D. WindowsServer2003 Wizard

Correct Answer: A

**QUESTION 4**

A company is running Communication Server 1000E RIs. 6.0 software with a 1005r Avaya CallPilot installed at that headquarters in London. The Avaya CallPilot installation has been completed and the CS1000E has been correctly configured.

Which command and overlay is used to confirm that the AML link between the Avaya CallPilot and the CS1000E is fully operational?

- A. LD 11- STATLoop Shelf Card of the MGATECard
- B. LD48 - STATELAN
- C. LD 117 - STAT ELNK
- D. ID 22-STAT AML

Correct Answer: B

QUESTION 5

A technician has a SCSI tape device that was used with a 201i Avaya CallPilot server, and wants to use this tape device for tape backup with a 202i Avaya Call Pilot server. Which action is necessary to full connect the SCSI tape driver to the 202i?

- A. Attach theSCSI cable of the tape device to the SCSI attachment point on the face of theface of the 202ithenattach power to the tape device.
- B. Attach theUSBCable of the tape device to theUSB port on the facethe202i and thenattach power to the tape device.
- C. Attach theUSBto SCSI adaptor to connectthe tape device to the202i in the order to provide signaling andpower to the tape device.
- D. Attach theUSBto SCSI adaptor to connectthe tape device to theAvaya CallPilot server and then attachpower to the tape device.

Correct Answer: D

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