



# Avaya CallPilot Implementation Exam

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### **QUESTION 1**

The Avaya CallPilot 600r servers are standalone systems that interface with the Meridian 1 and Communication Server 1000 PBX switches for multimedia connectivity. Which hardware component is used to complete the physical connection from the MPB96E card in the server and the MGate card installed in the switch?

- A. CT Bus cable
- B. Serial modern
- C. CAT5Ethernet cable
- D. NTRH2014 triple DS30X cable

Correct Answer: D

#### **QUESTION 2**

Working as a team, the Project Manager has just finished programming the agents in the PBX, while technician configured them in Avaya CallPilot. When Avaya CallPilot hoots into service, all channels come up except for one. Prior to the replacement of hardware, it is decided to look into the Event log. Which event below gives a possible clue us to what the problem is?

- A. DialogicEventManagement system initialization failed.
- B. IMAreceived a disk full event.
- C. Event from Blue Call Router: All Port Busy Indication.
- D. TN/DN mismatch.

Correct Answer: D

#### **QUESTION 3**

A customer wants to implement My callPilot web messaging but is reluctant to purchase an additional Web server. Where can My CallPilot be installed?

- A. on the Avaya Call Pilotserver only
- B. on the administrator\\'s client PC
- C. on a standalone Web server only
- D. on the Avaya CallPilotserveror on a standalone Web server
- Correct Answer: D

#### **QUESTION 4**



A technician has set up the Avaya CallPilot server and installed several Avaya CallPilot administration programs. The system administrator wants to use Application Builder to create an application. Which two statements about Application Builder are true? (Choose two.)

- A. Application Builder is a GUI.
- B. Application Builder can be run on the Avaya CallPilot Server.
- C. Application Builder can only be started from Avaya CallPilot Manager.
- D. Application Builder can be used to build applications like automated attendant.

Correct Answer: AD

## **QUESTION 5**

A technician is installing an Avaya CallPilot RIs. 5.0 system with 32 Voice channels, eight Fax channels, and four automated speech recognition (ASR) channels using an Avaya CallPilot 600r server and a Meridian 1 IP Enabled (IE) Option

61C switch.

How many NTRB18CA MGate cards must be installed in the switch to support this configuration?

A. 1

- B. 2
- C. 3
- D. 4

Correct Answer: B

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