



7241X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
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QUESTION 1

With which two users can Avaya Multimedia Messaging (AMM) subscribers exchange text-based Instant Messages? (Choose two.)

- A. AMM users outside of the customer enterprise
- B. Other AMM users within the customer enterprise
- C. Presence-enabled users within the customer enterprise
- D. Microsoft Lync-enabled users within the customer enterprise
- E. Microsoft Lync-enabled users outside of the customer enterprise

Correct Answer: CD

QUESTION 2

Which CLI shortcut command for Avaya Aura Device Service will create an archive "archive_file.tar.gz" with each of the log files to a count 2 under the current working directory?

- A. `app collectLogs.sh -n 2 archive_file.tar.gz`
- B. `app collectlogs.sh -n 2 archive_file`
- C. `app collectLogs.sh -n 2 archive_file`
- D. `app collectLogs.sh 2 -n archive_file.tar.gz`

Correct Answer: A

QUESTION 3

A customer has deployed Avaya Equinox Team Engagement Solution and they want to test the Multimedia feature on their Equinox Clients. The customer uses messaging domain "trn.avaya.com". When a user, Bill Evans, tries to send an IM from the Thick Client to John Doe (Web Client) it returns the error message: "Send Failed". The customer decides to troubleshoot the issue and they get the following AMM configuration parameters when they verify for Bill Evans using <https://:8443/aem/resources>.



```
{ "addresses": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/resources/users/behans%40trn.avaya.com/addresses", "avayaRequestTimeout": {"maximum":120,"minimum":30,"recommended":120}, "capabilities": {"richTextContent":true}, "conversationsResource": {"href": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/resources/users/bevans%40trn.avaya.com/conversations", "maxIdsLimit":30, "maxMessageCount":15}, "domains": {"avaya.com"}, "limits": {"maxAudioSize":1048576, "maxGenericAttachmentSize":3145728, "maxImageSize":1048576, "maxTextLengt":525, "maxVideoSize":3145728}, "messages": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/resources/users/bevans%40trn.avaya.com/messages", "outbox": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/resources/users/messages", "self": "bevans@trn.avaya.com", "services": {"markAsReadIf": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/services/users/bevans%40trn.avaya.com/conversations/markAsReadIf", "validateAddresses": "https://uk-c3-amm3.lab.trn.avaya.com:8443/aem/services/users/bevans%40trn.avaya.com/validateAddress"} }
```

Which reason is a valid reason for the customer problem?

- A. The customer has configured a wrong AMM Server messaging URL
- B. The customer has configured a wrong AMM Server port number "8443"
- C. The customer has configured a wrong AMM messaging domain "avaya.com"
- D. The customer has configured a correct AMM messaging domain "avaya.com"

Correct Answer: C

QUESTION 4

A customer can login to the user Web Client successfully but they cannot make or receive calls. While troubleshooting they trace the SBC and find the following trace messages and trace stops reaching SBC:



```
15:46:42.112 | |<==HTTP==>| |
HTTP:
/csa/resources/tenants/default/users/opeterson/clients/c54d486c-
e191-
15:46:42.153 | |<-TurnAllocateRequest--| STUN: Allocate Request
equinox
15:46:42.153 | |-----ICMP----->| Destination unreachable
{Port unreachable}
135.60.135.181:6212 --UDP-> 135.60.134.95:3478
Destination unreachable (Port unreachable)
Original destination: 135.60.135.181 UDP/3478
```

Which reason is a valid reason for this problem?

- A. This indicates that the STUN/TURN Port must be 3847 on SBC Server.
- B. This indicates that the STUN/TURN Port is not opened on SBC Server
- C. This indicates that the STUN/TURN Port is opened correctly on SBC Server
- D. This indicates that the STUN/TURN Port must be 3748 on SBC Server

Correct Answer: D

QUESTION 5

A customer is trying to connect a User using Web Client from a public network. The attempt shows "Connecting" and never goes to Ready Status. While troubleshooting this issue using traceSBC the customer noticed that there are no trace messages in the SBC; however, other users are able to connect to Equinox Solution using their Web Clients.

What can be the problem with user's Web Client?

- A. There is a problem with the SBC B1 physical interface connectivity to network.
- B. There is a problem with the Security Certificate on the user's PC
- C. There is a problem with the user's PC and Chrome Browser Settings
- D. There is a problem with the SBC Reverse Proxy settings for Equinox Clients

Correct Answer: B