



7241X^{Q&As}

Avaya Equinox Solution with Avaya Aura Collaboration Applications
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**QUESTION 1**

A customer can login to the user Web Client successfully but they cannot make or receive calls. While troubleshooting they trace the SBC and find the following trace messages and trace stops reaching SBC:

```
15:46:42.112 | |<==HTTP==>| |  
  
HTTP:  
/csa/resources/tenants/default/users/opeterson/clients/c54d486c-  
e191-  
  
15:46:42.153 | |<-TurnAllocateRequest--| STUN: Allocate Request  
equinox  
  
15:46:42.153 | |-----ICMP----->| Destination unreachable  
{Port unreachable}  
  
135.60.135.181:6212 --UDP-> 135.60.134.95:3478  
  
Destination unreachable (Port unreachable)  
  
Original destination: 135.60.135.181 UDP/3478
```

Which reason is a valid reason for this problem?

- A. This indicates that the STUN/TURN Port must be 3847 on SBC Server.
- B. This indicates that the STUN/TURN Port is not opened on SBC Server
- C. This indicates that the STUN/TURN Port is opened correctly on SBC Server
- D. This indicates that the STUN/TURN Port must be 3748 on SBC Server

Correct Answer: D

QUESTION 2

A customer is unable to login to the Equinox Virtual Meeting Room from Avaya Equinox Thick Clients and Web Clients. When they traced the Equinox Management iVIEW.log they observed the following error message.

Which reason is a valid reason for this problem?

- A. Equinox Web Collaboration is not available



- B. Equinox Management Server is not available
- C. Equinox Video Media Server is not available
- D. Equinox Audio Media Server is not available

Correct Answer: B

QUESTION 3

Which two options are available while running the traceSM on the Session Manager? (Choose two.)

- A. TLC Handshaking
- B. WEBRTC
- C. SIP
- D. SDP
- E. STUN/TURN/ICE

Correct Answer: CD

QUESTION 4

A customer is unable to login to the Equinox Virtual Meeting Room from Avaya Equinox Thick Clients and Web Clients. While tracing the Session Manager they identified the following error message in the Trace:

404 Not Found (No route available)

Which reason is a valid reason for this problem?

- A. SIP Trunk to Communicate Manager is Down
- B. Equinox Clients Configuration Issue
- C. Incorrect Dial Pattern in the Session Manager
- D. Communication Manager ARS Routing Issue

Correct Answer: C

QUESTION 5

In Equinox Team Engagement Deployment, Equinox Client registers and communicates to which component?

- A. Avaya Aura®Session Manager
- B. Equinox Management Server



C. Avaya Aura®Web Gateway

D. Avaya Aura®Media Server

Correct Answer: C

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