7241X^Q&As

Avaya Equinox Solution with Avaya Aura Collaboration Applications Support Exam

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QUESTION 1

Which URL is used for AMM to verify the Avaya Equinox Clients messaging configuration profile parameters while troubleshooting the issue?

A. https://:8443/aem/resources/

B. https://:8344/amm/resources/

C. https://:8443/ame/resources/

D. https://:8443/aam/resources/

Correct Answer: A

QUESTION 2

A customer is unable to login to the Equinox Virtual Meeting Room from Avaya Equinox Thick Clients and

Web Clients. While tracing the Session Manager they identified the following error message in the Trace:

404 Not Found (No route available)

Which reason is a valid reason for this problem?

A. SIP Trunk to Communicate Manager is Down

B. Equinox Clients Configuration Issue

C. Incorrect Dial Pattern in the Session Manager

D. Communication Manager ARS Routing Issue

Correct Answer: C

QUESTION 3

During the daily system health checkup, a customer found that their AAWG services are not running and they have to start it manually.

What is the CLI shortcut command/script to restart the AAWG service?

A. svc csa restart

B. svc cas restart

C. service aawg start

D. svc aawg restart

Correct Answer: A

QUESTION 4

A user cannot attach rich media files to Avaya Multimedia Messaging (AMM) conversations. What is causing this problem?

A. The user has not been entitled for Rich Content in AMM Web GUI > Client Administration > Feature Entitlements

B. The AMM License for the user is not installed on WebLM and therefore the user cannot user rich media.

C. The AMM has not been configured to access the WebLM server for the user to use rich media.

D. The Rich Content plug-in needs to be installed on the User\\'s PC to use the rich media features on AMM.

Correct Answer: B

QUESTION 5

Which log is the most relevant log file recommended for troubleshooting the AAWG issues?

A. AAWG.log

B. CSASService.log

C. CSA.log

D. CAS_log.log

Correct Answer: D

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