



# 7241X<sup>Q&As</sup>

Avaya Equinox Solution with Avaya Aura Collaboration Applications  
Support Exam

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### QUESTION 1

Avaya currently uses an online diagnostic methodology for partners to raise trouble tickets and receive assistance. The methodology is named Avaya Diagnostic Methodology. When Avaya Tier 3 support works a trouble ticket, what is the final step in the Avaya Diagnostics Methodology that they will perform?

- A. Install a patch to fix the problem.
- B. Update the Knowledge Management database.
- C. Implement corrective actions.
- D. Implement a solution.

Correct Answer: B

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### QUESTION 2

What is the recommendation for AAMS security certificate?

- A. Ensure AAMS has application certificate from SMGR
- B. Ensure AAMS has application certificate from AMM
- C. Ensure AAMS has application certificate from AAWG
- D. Ensure AAMS has application certificate from AADS

Correct Answer: A

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### QUESTION 3

While using the AAWG Test Application URL, which two commands are run to make a test call to user 1001? (Choose two.)

- A. Enter Dial 1001 and hit enter
- B. Enter "Call 1001" and hit enter
- C. Type "ac" (to activate the call) and hit enter
- D. Type "cc" (to activate the call) and hit enter
- E. Type command "dc" (to activate the call) and hit enter

Correct Answer: AC

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### QUESTION 4



After completing Discipline 4, Root Causes, of the 8D Troubleshooting Methodology, what is the next discipline to be completed?

- A. Discipline 5 -Implement Corrective Actions
- B. Discipline 5 -Choose Corrective Actions
- C. Discipline 5 -Implement a Work-around
- D. Discipline 5 -Prevent Recurrences

Correct Answer: B

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#### QUESTION 5

Which command can be used to launch the configuration script in AADS, AMM and AAWG servers?

- A. app configure
- B. application config
- C. configure app
- D. app config

Correct Answer: B

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