



# 72400X<sup>Q&As</sup>

Avaya Equinox Solution with Avaya Aura Collaboration Applications  
Support

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### QUESTION 1

A support technician requires placing an Equinox Media Server into a Maintenance Mode.

Where can this option be enabled?

- A. In Equinox Management web GUI, check the box";In Maintenanc"; under Devices>; Mediaand; Signaling>; Media Servers>; Configuration.
- B. In Equinox Media Server web GUI, check the box";In Maintenanc"; on the Dashboard.
- C. In Equinox Management web GUI, under Devices>; Mediaand; Signaling>; Media Servers, check the name of the Media Server, and choose the";In Maintenanc"; option from the menu.
- D. In Equinox Media Server, choose the";In Maintenanc"; option under Maintenance options menu.

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/101045148>

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### QUESTION 2

All users of Avaya Equinox Conferencing are unable to connect to any Virtual Meeting Rooms. When viewing the server.log of Equinox Management the following error message is in the log:

[AuthResult: result = REJECTED, message = MCUNoResponse].

Which cause does this error message point to?

- A. Session Manager is not available.
- B. Equinox Media Server is not available.
- C. Equinox Management is not available.
- D. Avaya Aura Web Gateway is not available.

Correct Answer: B

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### QUESTION 3

A support technician tried to log in to the AADS web GUI with their admin login, but found that all the configuration values were grayed out.

Which log is useful for locating web authentication problems?

- A. AADS.log



- B. OAMP.log
- C. catalina
- D. CAS.log

Correct Answer: A

Reference: <https://downloads.avaya.com/css/P8/documents/101041244>

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#### QUESTION 4

When troubleshooting an Avaya Equinox Conferencing solution issues related to access from the public network, debugging which component is recommended first?

- A. Avaya Aura Web Gateway
- B. Session Manager
- C. Session Border Controller
- D. Avaya Aura Communication Manager

Correct Answer: D

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#### QUESTION 5

A customer is unable to send or receive IM/Multimedia messages from their Avaya IXTM Workplace for Windows Client. The following error message is displayed:

The messaging service is not currently available.

What is the causing this problem?

- A. The user does not have an Enhanced Multimedia Messaging license assigned.
- B. The Breeze cluster hosting Presence Services is currently set to Offline Mode.
- C. The Breeze cluster hosting Presence Services is currently set to Deny New Service.
- D. The user's Multimedia Messaging account is currently suspended.

Correct Answer: D

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