



7230X^{Q&As}

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QUESTION 1

Considering the message flow to an Avaya Aura® Contact Center (AACC) agent, which statement about the media path from the incoming caller is true?

- A. It is not anchored on the Avaya Aura® Media Server.
- B. It is anchored on the Avaya Aura® Media Server if using SIP agent.
- C. It is anchored on the Avaya Aura® Media Server until the agent answers the call.
- D. It is anchored on the Avaya Aura® Media Server for the duration of the call.

Correct Answer: B

QUESTION 2

A customer called in stating that none of their users can IM or see each other's Presence. After troubleshooting you discover that default gateway of the Avaya Breeze™ SM100 has the wrong IP Address in the configuration.

Where would you go to correct this problem?

- A. Use SSH to Avaya Breeze™, and run SMnetSetup.
- B. Use SSH to Avaya Breeze™, and use the route command to correct the routing table.
- C. Use Avaya Aura® System Manager web GUI to update the SIP Entity screen.
- D. Use Avaya Aura® System Manager web GUI to access the Engagement Development Platform

Correct Answer: D

QUESTION 3

In which two Avaya Aura® Communication Manager (CM) System Administration Terminal (SAT) forms does the SIP domain need to be configured? (Choose two.)

- A. signaling-group
- B. ip-network-region
- C. ip-network-map



D. trunk-group

Correct Answer: AB

QUESTION 4

You are trying to connect to the Avaya Session Border Controller (SBC) using the SSH client. After several attempts you cannot do it and realize that it is because you are using the wrong port.

Which port should you use to connect to the SBC using an SSH client?

- A. 5022
- B. 2222
- C. 222
- D. 822
- E. 22

Correct Answer: C

QUESTION 5

A customer reports that Instant Messaging (IM) and Presence are not working for one or two users.

Where would you go to check that IM and Presence have been enabled for the affected users?

- A. Use Avaya Aura® System Manager (SMGR) web GUI to access the Engagement Development Platform > Service Management click on List Presence Users.
- B. Use System Manager (SMGR) web GUI to access User > Users Management > Manage Users > Communication Profile. Ensure that the presence profile is enables and that the right presence server is selected.
- C. Use SSH to Avaya Breeze ™ and run “display user xxxx” where xxxx is the station number.
- D. Use Avaya Aura® System Manager (SMGR) web GUI to access User Management > Manage Users > More Actions > Presence Users. Ensure that the presence profile is enables and that the right presence server is selected.

Correct Answer: B
