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Avaya Aura® Communication Applications Support Exam

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QUESTION 1

Right after an Avaya Breeze ™ installation, the customer called in stating WebRTC calls are not working. Where can the administrator go to verify that the Avaya Breeze ™ server was configured to Accept Service?

- A. Avaya Breeze ™ web GUI, and navigate to Avaya Breeze ™ Dashboard.
- B. Avaya Breeze ™ command line, and run the status service command.
- C. Avaya Aura® System Manager web GUI, and navigate to Breeze Dashboard.
- D. Avaya Aura® System Manager command line, run the status service command.

Correct Answer: C

QUESTION 2

You need to make a traceSBC in order to find a SIP trunk issue.

After logging into the Session Border Controller (SBC) as user ipcs, in which two valid ways can you issue the traceSBC command? (Choose two.)

- A. traceSBC -trunk
- B. su sroot, then enter and finally enter traceSBC -now
- C. su root, then enter and finally enter traceSBC
- D. traceSBC -now
- E. sudo traceSBC

Correct Answer: CE

QUESTION 3

After upgrading Avaya Aura® Application Enablement Services (AES), the customer\\'s CTI application does not seem to be working.

Which two methods can be used to verify AES system status? (Choose two.)

- A. Access the TSAPI web interface to monitor AES.
- B. Access the AES command line, and run the status aesvcs cti-link command.
- C. Access the AES web console, and view the services status in the AES menu.
- D. Access Communication Manager (SAT), and run the statapp command to view AES services status.



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E. Using Communication Manager\\'s System Administration Terminal (SAT), run the status aesvcs cti-link command to see the service state.

Correct Answer: BC

QUESTION 4

Which three statements are true about Avaya Aura® Messaging (AAM)? (Choose three.)

- A. 20 Voice Ports are always reserved for retrieving messages.
- B. AAM can run on Avaya-provided hardware that runs Linux® and Avaya Aura® System Platform, or VMware in a virtualized environment.
- C. You can choose to use the Avaya Message Store or Microsoft Exchange Store.
- D. AAM Multi-Server configuration separates Application Servers from Avaya Message Store.
- E. Each message application server allows for up to 100 simultaneous SIP or H323 sessions, with 300 active ports permitted per Voice Mail Domain (VMD).

Correct Answer: BCD

QUESTION 5

A company is deploying an Avaya Session Border Controller for Enterprise (SBCE) for their Remote Workers only. The Remote Workers use 9640 hard phones which need to have 46xxsettings.txt downloaded to them.

What is the minimum number of IP-addresses they need to assign to their private and public Network Interface Cards (NICs)?

- A. 1 IP-address to their private NIC, and 1 IP-address to their public NIC.
- B. 2 IP-addresses to their private NIC, and 1 IP-address to their public NIC.
- C. 1 IP-address to their private NIC, and 2 IP-addresses to their public NIC.
- D. 2 IP-addresses to their private NIC, and 2 IP-addresses to their public NIC.

Correct Answer: A

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