



# 7230X<sup>Q&As</sup>

Avaya Aura® Communication Applications Support Exam

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### QUESTION 1

A customer reports that Instant Messaging (IM) and Presence are not working for one or two users.

Where would you go to check that IM and Presence have been enabled for the affected users?

- A. Use Avaya Aura® System Manager (SMGR) web GUI to access the Engagement Development Platform > Service Management click on List Presence Users.
- B. Use System Manager (SMGR) web GUI to access User > Users Management > Manage Users > Communication Profile. Ensure that the presence profile is enables and that the right presence server is selected.
- C. Use SSH to Avaya Breeze™ and run “display user xxxx” where xxxx is the station number.
- D. Use Avaya Aura® System Manager (SMGR) web GUI to access User Management > Manage Users > More Actions > Presence Users. Ensure that the presence profile is enables and that the right presence server is selected.

Correct Answer: B

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### QUESTION 2

After Avaya Aura® Messaging (AAM) answers a call Avaya Aura® Communication Manager (CM) will initiate a shuffle of the media path if possible to establish a direct media path between the IP endpoint and AAM.

Which SIP message is sent by Avaya Aura® Communication Manager (CM) to AAM to initiate the shuffle?

- A. Re-Invite
- B. Refer
- C. Info
- D. Cancel

Correct Answer: A

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### QUESTION 3

Callers hear a fast busy when they dial into Avaya Aura® Messaging (AAM) to retrieve their voicemail messages. After troubleshooting you discover that someone has left trunks in busy-out state on AAM.

How would you restore the trunks to in-service status?

- A. Using AAM web GUI access Administration > Messaging > Diagnostics > Network Connection, and then click on the



Release All Trunks button.

B. SSH to AAM, and execute the release trunks all command.

C. SSH to AAM, and execute the release trunk command.

D. Using AAM web GUI access Administration > Messaging > Telephony Diagnostics > Release, type `all\\` in the Equipment Number field, and then click on the Release button.

Correct Answer: D

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#### QUESTION 4

You are trying to connect to the Avaya Session Border Controller (SBC) using the SSH client. After several attempts you cannot do it and realize that it is because you are using the wrong port.

Which port should you use to connect to the SBC using an SSH client?

A. 5022

B. 2222

C. 222

D. 822

E. 22

Correct Answer: C

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#### QUESTION 5

What are the steps necessary to trace SIP messages going through the Avaya Session Border Controller for Enterprise (SBCE)?

A. Login to the EMS using a web browser, then access Device specific settings > Troubleshooting > Tracing, and click on Start traceSBC.

B. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 22, issue the su – root command, and then execute the traceSBC command.

C. Login to the EMS using port SSH 222, issue the sudo su command, and then execute the traceSBC command.

D. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 222, issue the sudo su command, and then execute the traceSBC command.

Correct Answer: A

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