



7230X^{Q&As}

Avaya Aura® Communication Applications Support Exam

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QUESTION 1

A customer called in stating that none of their users can IM or see each other's Presence. After troubleshooting you discover that default gateway of the Avaya Breeze™ SM100 has the wrong IP Address in the configuration.

Where would you go to correct this problem?

- A. Use SSH to Avaya Breeze™, and run SMnetSetup.
- B. Use SSH to Avaya Breeze™, and use the route command to correct the routing table.
- C. Use Avaya Aura® System Manager web GUI to update the SIP Entity screen.
- D. Use Avaya Aura® System Manager web GUI to access the Engagement Development Platform

Correct Answer: D

QUESTION 2

In which way can you check if the Avaya Session Border Controller (SBC) is using the correct server certificate?

- A. Using Avaya SBC, navigate to Dashboard > Security > Certificates
- B. Using System Manager (SMGR), navigate to Services > Security > Certificates
- C. Using Avaya SBC, navigate to Dashboard > TLS Management > Server Profiles
- D. Using System Manager (SMGR), navigate to Dashboard > TLS Management > Certificates

Correct Answer: C

QUESTION 3

A customer calls Avaya support because their 3rd party SIP telephones are not working. Support is able to confirm that the telephones are not supported and do not integrate with Communication Manager or Session Manager.

Which two pre-implementation steps were omitted? (Choose two.)

- A. Establish connectivity.
- B. Test all third-party equipment and software.
- C. Provide accurate licensing specification.
- D. Access support.avaya.com to verify customer systems compatibility.



E. Upgrade Communication and Session Manager.

Correct Answer: CE

QUESTION 4

Avaya Aura® Messaging (AAM) needs to communicate with Avaya Aura® Session Manager (SM) whose identity certificates have been signed by Avaya Aura® System Manager (SMGR) Certificate Authority (CA).

How does AAM get a copy of the Trusted SMGR CA Certificate?

- A. The certificate is retrieved from SMGR automatically when AAM services are started.
- B. The certificate needs to be manually installed.
- C. The certificate installs as a result of running `initTM -f\`.
- D. The certificate installs as a result of the enrollment process.

Correct Answer: C

QUESTION 5

In which way can you check if the Avaya Aura® Messaging (AAM) server is using the correct certificate?

- A. Using AAM SMI, navigate to Administration > Messaging > Security > Server/Application Certificates
- B. Using AAM SMI, navigate to Messaging > Software Management > Software Verification
- C. Using AAM SMI, navigate to Administration > Messaging > Security > Trusted Certificates
- D. Using AAM SMI, navigate to Administration > Server Maintenance > Security > Server/Application Certificates

Correct Answer: D
