7230X^{Q&As}

Avaya Aura® Communication Applications Support Exam

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QUESTION 1

Which method can be used to verify the Client and TSAPI services have been administered correctly?

A. The TSAPI test is call initiated from CTI endpoints using SIP telephones.

B. The TSAPI test is call initialed from within Avaya Aura® Communication Manager (CM) command line using the test TSAPI interface command.

C. The TSAPI test is call initiated within the TSAPI web interface > TSAPI Monitoring Tool menu.

D. The TSAPI test is call initiated within the Utilities > Diagnostics > AE ServiceTSAPI Test menu.

Correct Answer: C

QUESTION 2

A customer calls Avaya support because their 3rd party SIP telephones are not working. Support is able to confirm that the telephones are not supported and do not integrate with Communication Manager or Session Manager.

Which two pre-implementation steps were omitted? (Choose two.)

A. Establish connectivity.

B. Test all third-party equipment and software.

C. Provide accurate licensing specification.

D. Access support.avaya.com to verify customer systems compatibility.

E. Upgrade Communication and Session Manager.

Correct Answer: CE

QUESTION 3

Incoming SIP Trunking calls from Service Provider to Session Manager are failing because Avaya Session Border Controller for Enterprise (SBCE) is not sending a domain name in the TO, FROM and REQUEST headers.

What needs to be changed in SBCE to make this happen?

A. In SBCE GUI, navigate to Global Profiles > Routing. Edit the Session Manager Routing Profile to link to a URI Group, which has the To, From and Request Headers and Replace Action set to Overwrite with domain name.

B. In Avaya Session Border Controller for Enterprise (SBCE) GUI, navigate to Global Profiles > Server Configuration > Edit the Session Manager server entry to set "Overwrite Domain Name."

C. In SBCE GUI, navigate to Global Profiles > Topology Hiding. Edit the SessionManager_TH to change the To, From and Request Headers Replace Action, to Overwrite with domain name.

D. In SBCE GUI, navigate to Device Specific Settings > Endpoint Flows > Server Flows. Edit the Session Manager flow to change the End Point Policy Group to default-low.

Correct Answer: D

QUESTION 4

A customer reports that they cannot place calls to the Public Network using the SIP Service Provider after a technician had finished fixing an issue in the Session Border Controller (SBC).

Within Avaya SBC, in which three places do you check the configuration of the SIP Trunks? (Choose three.)

A. PPM Services

B. Media Interface

C. Routine Configuration

D. Signaling Interfaces

E. Server Configuration

Correct Answer: CDE

QUESTION 5

A customer called in stating that none of their users can IM or see each other\'s Presence. After

troubleshooting you discover that default gateway of the Avaya Breeze ™ SM100 has the wrong IP

Address in the configuration.

Where would you go to correct this problem?

A. Use SSH to Avaya Breeze ™, and run SMnetSetup.

B. Use SSH to Avaya Breeze ™, and use the route command to correct the routing table.

C. Use Avaya Aura® System Manager web GUI to update the SIP Entity screen.

D. Use Avaya Aura® System Manager web GUI to access the Engagement Development Platform

Correct Answer: D

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