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Avaya Aura Communication Applications Support Exam

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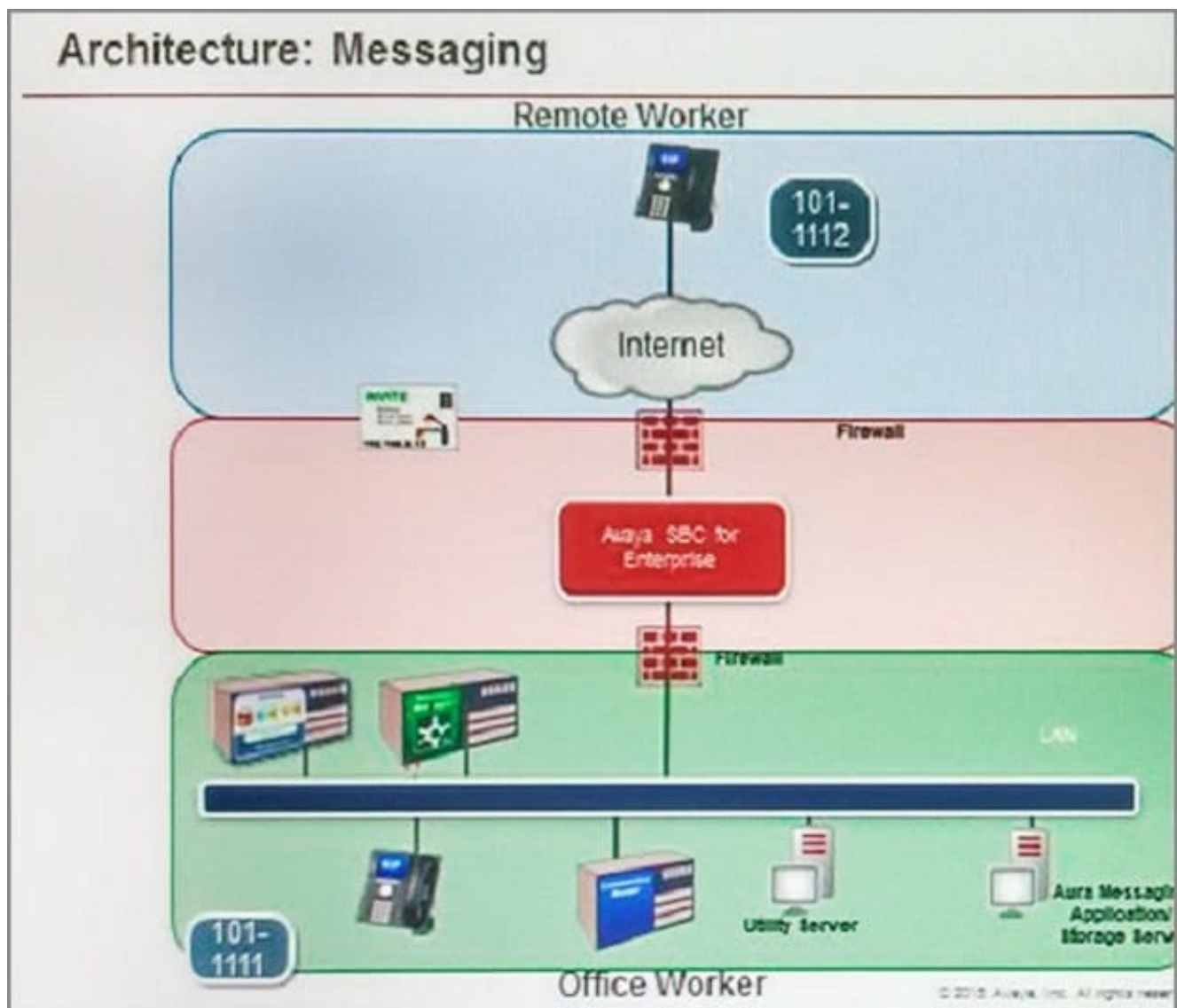
QUESTION 1

On the Avaya Session Border Controller for Enterprise (SBCE), which tool would you use to view WebRTC messages coming through SBCE?

- A. webrtctrace on
- B. traceWEBRTC
- C. traceHTTP
- D. traceSBC

Correct Answer: D

QUESTION 2





Refer to the exhibit.

After some system maintenance was completed over the weekend, a customer calling from the office states they hear a fast busy when trying to access their voicemail. Avaya support verifies local network connectivity is up and Avaya Aura® Messaging server is registering

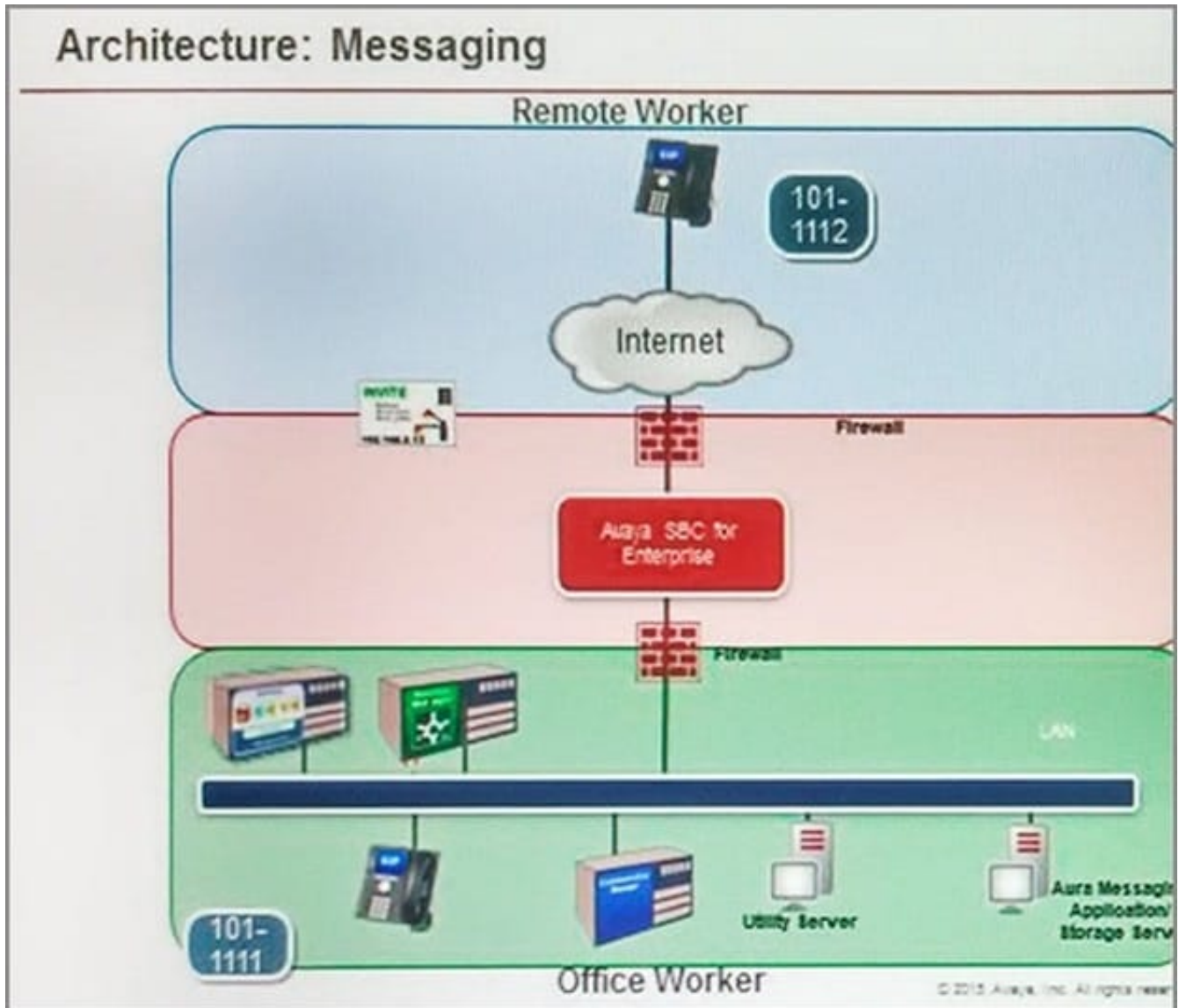
no alarms. A SIP trace displays a 404 Not Found error message.

Based on what is already working, to where can the issue potentially be isolated?

- A. endpoint routing configuration issue
- B. interoperability testing
- C. network outage
- D. routing configuration issues

Correct Answer: D

QUESTION 3



Refer to the exhibit.

Avaya Tier 3 support receives a case escalated by Tier 2 where the customer cannot receive incoming calls, but can make calls out successfully. The trace shows that the incoming calls arrive at the Avaya Session Border Controller for Enterprise (SBCE) but fail to get routed into the customer enterprise network.

Based on this information, what is and is not working?

- A. The local area network, Avaya Aura® Communication Manager, and Avaya Aura® Session Manager are working. SBCE is partially working, but routing may be incorrect.
- B. The local area network, Avaya Aura® Communication Manager, and Avaya Aura® Session Manager are working. The public network is not working.
- C. The local area network, Avaya Aura® Communication Manager, and Avaya Aura® Session Manager are working. SBCE is not working.
- D. The local area network and Avaya Aura® Session Manager are working. Avaya Aura® Communication Manager is not working.



Correct Answer: D

QUESTION 4

After upgrading Avaya Aura® Application Enablement Services (AES), the customer's CTI application does not seem to be working.

Which two methods can be used to verify AES system status? (Choose two.)

- A. Access the TSAPI web interface to monitor AES.
- B. Access the AES command line, and run the status aesvcs cti-link command.
- C. Access the AES web console, and view the services status in the AES menu.
- D. Access Communication Manager (SAT), and run the statapp command to view AES services status.
- E. Using Communication Manager's System Administration Terminal (SAT), run the status aesvcs cti-link command to see the service state.

Correct Answer: BC

QUESTION 5

What are two valid Avaya Aura® Messaging (AAM) Measurement Report types? (Choose two.)

- A. Occupancy
- B. Load
- C. Users
- D. Disk Usage
- E. Feature

Correct Answer: BE

Reference: <https://downloads.avaya.com/css/P8/documents/100166431> (page 289)

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