



# 72300X<sup>Q&As</sup>

Avaya Aura Communication Applications Support Exam

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### QUESTION 1

Considering the message flow to an Avaya Aura® Contact Centre (AACC) Agent Desktop, which protocol is used to communicate between Avaya Aura® Communication Manager (CM) and Avaya Aura® Application Enablement Services (AES)?

- A. WCF
- B. ASAI/TSAPI
- C. DMCC/TSAPI
- D. TR87

Correct Answer: C

Reference: <https://www.avaya.com/en/documents/avaya-aura-application-enablement-services--uc4303.pdf>

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### QUESTION 2

Which two trace tools are available for Session Manager? (Choose two.)

- A. the CallTrace command on the Session Manager Command Line Interface
- B. the traceSM command on the Session Manager Command Line Interface
- C. Trace Viewer in the System Manager GUI
- D. the List trace command on the Session Manager Command Line Interface
- E. Pcap

Correct Answer: BE

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### QUESTION 3

You are trying to connect to the Avaya Session Border Controller (SBC) using the SSH client. After several attempts you cannot do it and realize that it is because you are using the wrong port.

Which port should you use to connect to the SBC using an SSH client?

- A. 5022
- B. 2222
- C. 222
- D. 822
- E. 22



Correct Answer: C

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#### QUESTION 4

After Avaya Aura® Messaging (AAM) answers a call Avaya Aura® Communication Manager (CM) will initiate a shuffle of the media path if possible to establish a direct media path between the IP endpoint and AAM.

Which SIP message is sent by Avaya Aura® Communication Manager (CM) to AAM to initiate the shuffle?

- A. Re-Invite
- B. Refer
- C. Info
- D. Cancel

Correct Answer: A

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#### QUESTION 5

A maintenance engineer logs onto the Command Line Interface (CLI) of Avaya Aura ® Messaging (AAM) and issues the vmstat command.

What information will the display present?

- A. The amount of virtual memory used
- B. The status information about the virtual machine
- C. The statistical information about voicemail boxes
- D. The count of mailbox password violation attempts

Correct Answer: A

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