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QUESTION 1

A remote worker using the Avaya Communicator on the smart mobile phone obtains a private IP address delivered from the corporate network over WiFi when in range of the wireless hot-spot. When the remote worker is out of range of the corporate WiFi it obtains a Public IP address via the 3G/4G mobile Service Provider.

When roaming from the public network to the corporate private network and vice versa, which strategy prevents the user from having to change the SIP Proxy Server address in the smartphone?

- A. Network Address Translation (NAT)
- B. Avaya Session Border Controller for Enterprise (SBCE) public IP-address
- C. Split Horizon DNS with FQDN
- D. Virtual Private Network (VPN)

Correct Answer: C

QUESTION 2

In Avaya Aura?Communication Manager (CM), what are three valid formats of the list trace command? (Choose three.)

- A. List trace tac 701
- B. List trace ras ip-address 135.60.232.213
- C. List trace previous
- D. List trace 1031711
- E. List trace next

Correct Answer: ABC

QUESTION 3

Avaya support is monitoring a telephone system that is going down several times per day. They discovered a software error that keeps triggering an auto restart.

Which command can be used to determine the root cause?

- A. display reset 4 all
- B. display initcauses
- C. display restart all
- D. display interchangestatus

Correct Answer: B



QUESTION 4

Avaya currently provides Avaya Diagnostic Methodology for partners to raise trouble tickets and receive assistance.

Which three documents does Avaya expect customers/partners to have filled out before contacting support? (Choose three.)

- A. Problem Clarification
- B. Cause
- C. Knowledge Management
- D. Details/Findings
- E. Problem Statement

Correct Answer: ACE

QUESTION 5

A customer called Avaya Support stating that shortly after some maintenance work was done, they cannot make or receive calls.

Which command in Avaya Aura?Communication Manager (CM) can the administrator execute, to determine if the H.248 Gateways were placed in a maintenance busy state?

- A. Status signaling group x
- B. Status health
- C. Status media-gateways
- D. Trace trunk x

Correct Answer: C

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