



Windows 7, Enterprise Desktop Support Technician

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QUESTION 1

The help desk technicians discover that Windows Defender definitions are not up-to-date on client computers. The help desk technicians report that other critical updates are applied to the client computers.

You need to ensure that all client computers have the latest Windows Defender definitions. Your solution must comply with the corporate security policy.

What should you request?

A. a firewall exception be added for msascui.exe

B. the WSUS server be configured to download and automatically approve Windows Defender definition updates

C. the Remove access to use all Windows update features setting in the WSUS Policy GPO be set to disabled

D. the Windows Defender\Turn on definition updates through both WSUS and Windows Update setting in the WSUS Policy GPO be set to enabled

Correct Answer: B

QUESTION 2

The VPN connection between Site 1 and Site 3 fails. Users in Site 3 report that their computers take a long time to start and that they are unable to access the Internet.

You need to ensure that users in Site 3 are able to access the Internet if the VPN connection between Site 1 and Site 3 fails. What should you request an administrator to do?

A. Add the DHCP server role to DC3.

B. Add the DNS server role to Server3.

C. Modify the 003 Router option in the DHCP scope on Server3.

D. Modify the 006 DNS Servers option in the DHCP scope on Server3.

Correct Answer: D

Chapter 6 Lesson 1 p 223 239

Chapter 7 p 325

003 Router option - configured at the scope level

006 DNS Servers option server-level options and apply to all clients served by this DHCP server The answer is D.

The PC can\\'t get internet access because the DNS servers are at site 1. DC3 already has the DNS service on it, you just need to change the DNS settings in DHCP.

003 Router option is for changing gateways.



QUESTION 3

A company has computers running Windows 7 Enterprise. You need to enable a user to make a folder on a local computer available to other computers by using the FTP protocol. Which Windows feature should you turn on? To answer, select the appropriate check box in the dialog box.

Point and Shoot:

[urn	Windows features on or off	8
	a feature on, select its check box. To turn a feature box. A filled box means that only part of the feature	
	Indexing Service	
	Internet Explorer 9	
• 🗌	Internet Information Services	=
	Internet Information Services Hostable Web Con	e
æ 🗌	📙 Media Features	
æ 🔲	Microsoft .NET Framework 3.5.1	
• 🗆	Microsoft Message Queue (MSMQ) Server	
ωD	Print and Document Services	

Correct Answer:



QUESTION 4



Datum hires several consultants to work at the main office for six months. The consultants require Internet access.

The help desk reports that the consultants cannot access the company\\'s wireless network. You need to ensure that the consultants have wireless access to the Internet. The solution must adhere to the corporate security policy. What should you request?

A. that a wireless access key be given to each consultant

B. that a user certificate be generated and imported to each consultant\\'s computer

C. that a computer certificate be generated and imported to each consultant\\'s computer

D. that a network administrator install a wireless access point that is connected directly to the Internet

Correct Answer: D

answer is D. because of the "users without domain accounts" policy. Chapter 2 Lesson 3 p 89

QUESTION 5

A client computers on your company network run Windows 7. Employees log on to their computers as Standard users. There is a zero-day malicious software attack affecting your network. Employees receive User AccountControl (UAC)

messages frequently requesting permission to elevate privileges. You know that this malicious software attack is responsible for these UAC prompts.

You need to ensure that employees are unable to provide elevated credentials.

What should you do?

A. Configure the Group Policy User Account Control: Only elevate executables that are signed and validated setting to Disabled.

B. Configure the Group Policy User Account Control: Switch to the secure desktop when prompting for elevation setting to Disabled.

C. Configure the Group Policy User Account Control: Behavior of the elevation prompt for standard users setting to Automatically deny elevation requests.

D. Configure the Group Policy User Account Control: Behavior of the elevation prompt for administrators in Admin Approval Mode setting to Prompt for consent for non-Windows binaries.

Correct Answer: C

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