

# 70-682<sup>Q&As</sup>

Pro. Upgrading to Windows 7 MCITP Enterprise Desktop Support Technician

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### **QUESTION 1**

All client computers on your company network run Windows XP and are members of an Active Directory Domain Services domain. You plan to migrate all computers to Windows 7. You also plan to deploy a new VPN server to support remote network access for the computers. You need to ensure that all computers will be supported for remote access during the migration to Windows 7. What should you do?

- A. Set the VPN server to Layer 2 Tunneling Protocol.
- B. Set the VPN server to Secure Socket Tunneling Protocol.
- C. Set the VPN server to Internet Key Exchange version 2.
- D. Configure the Direct Access feature on the VPN server.

Correct Answer: A

#### **QUESTION 2**

This question is the first in a series of questions that all present the same scenario. For your convenience, the scenario is repeated in each question. Each question presents a different goal and answer choices, but the text of the scenario is exactly the same in each question in this series. Start of repeated scenarioYou are an enterprise desktop support technician for Contoso, Ltd. IP AddressingContoso has one office. The IP addressing for Contoso is configured as shown in the following table. Active Directory ConfigurationYou have an Active Directory forest that contains one domain named contoso.com. All domain controllers run Windows Server 2008 R2. An OU exists for each department in the company. The MainOffice Users and Computers OU contains the OUs for each department in the company. The Users OUs contains the user accounts for each department. The Computers OUs contain the computer accounts for each department. The Domain Controllers OU contains the computer accounts for all domain controllers. The Servers OU contains the computer accounts for all other servers. Custom Group Policy objects (GPOs) are linked to each departmental OU, the Domain Controllers OU, and the Servers OU. Server ConfigurationThe relevant servers are configured as shown in the following table. A year ago, a Windows Server 2008 R2 VPN server was deployed. Ten sales users participated in a pilot project to test the new VPN. The pilot project lasted two months. After the pilot project, the VPN server was put into production. The VPN server allows L2TP/IPSec-based VPN connections only. The VPN server requires certificate authentication. Printer ConfigurationNetwork printers are located in a single room on each floor. Users can search Active Directory to find printers that are nearby. Print1 is the print server for all printers. Client Computer ConfigurationMost users have desktop computers. Several users in the sales and management departments have portable computers because they travel frequently. All client computers run Windows 7 Enterprise. The Windows Internet Explorer proxy settings are configured on all client computers by using a GPO named GPO-IE. GPO-IE is linked to the domain. All users in the company use a custom application named App1. App1 is manually installed on all client computers. A new version of App1 is available. Some features in the new version of App1 are incompatible with the Changed with the DEMO VERSION of CAD-KAS PDF-Editor (http://www.cadkas.com). previous version of App1. End of repeated scenario The help desk reports that several users use the previous version of App1, which causes some data to become corrupt. You need to recommend a solution to prevent all users from using the previous version of App1. What should you recommend?



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Computer location	IP address range	DNS server	Default gateway	
Server room	10.10.0.0/24	10.10.0.10, 10.10.0.11	10.10.0.1	
Perimeter network	10.10.1.0/24		10.10.1.1	
Floor 1	10.10.10.0/24	10.10.0.10, 10.10.0.11	10.10.10.1	
Floor 2	10.10.20.0/24	10.10.0.10. 10.10.0.11	10.10.20.1	
Floor 3	10.10.30.0/24	10.10.0.10, 10.10.0.11	10.10.30.1	

Server name	Role	IP address
DC1	Domain controller, DNS server	10.10.0.10
DC2	Domain controller, DNS server	10.10.0.11
Print1	Print server	10.10.0.20
CA1	Enterprise root certification authority (CA)	10.10.0.25
Proxy1	Forefront Threat Management Gateway (TMG) server	10.10.1.1
VPN1	VPN server	10.10.1.30

A. that a domain administrator create a GPO linked to the domain and configure AppLocker settings in the GPO

B. that a domain administrator create a GPO linked to the domain and configure Software Installation settings in the GPO

C. that the new version of App1 be added to the Data Execution Prevention (DEP) settings on each client computer

D. that the previous version of App1 be added to the Data Execution Prevention (DEP) settings on each client computer

Correct Answer: A

### **QUESTION 3**

Your network has a main office and a branch office. The branch office has five client computers that run Windows 7. All client computers are configured to use BranchCache. At the branch office, a computer named Computer1 is experiencing performance issues. You need to temporarily prevent all computers from retrieving cached content from Computer1. What should you do on Computer1?

- A. At the command prompt, run Netsh branchcache flush.
- B. At the command prompt, run Netsh branchcache dump.
- C. Modify the Configure BranchCache for network files Group Policy setting.
- D. Modify the Set percentage of disk space used for client computer cache Group Policy setting.

Correct Answer: A

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#### **QUESTION 4**

This question is the first in a series of questions that all present the same scenario. For your convenience, the scenario is repeated in each question. Each question presents a different goal and answer choices, but the text of the scenario is exactly the same in each question in this series. Start of repeated scenarioYou are an enterprise desktop support technician for Alpine Ski House. Alpine Ski House manages chalets in ski resorts around the world. The main office is located in Vancouver. Chalets are located in Japan, France, and Australia. Alpine Ski House has 500 employees. Active Directory ConfigurationThe network contains an Active Directory forest. The forest contains a domain named alpineskihouse.com. The network contains four Active Directory sites. All sites have high-speed Internet connections and connect to each other by using VPNs. The site information is shown in the following table. DHCP ConfigurationThe DHCP servers are configured as shown in the following table. Computer Information All corporate computers run Windows 7 Professional and are joined to the alpineskihouse.com domain. All corporate users can access the internal network remotely by using a VPN connection. The VPN connection requires the use of a smart card. During the next year, Alpine Ski House plans to replace the existing VPN with DirectAccess. The company is running a pilot project to test DirectAccess for users in France. Each chalet contains five public computers that run Windows 7 Ultimate. Guests use the public computers to access the Internet. The public computers are members of a workgroup. Every week, a standard image of Windows 7 Ultimate is re-applied to the computers. End of repeated scenario The help desk reports that remote desktop connections are not enabled on the public computers in the chalets. Consequently, the help desk must instruct local staff to enable remote desktop connections on each public computer. You need to ensure that remote desktop connections are enabled when public computers are deployed in the chalets. What should you do?

Server name	Site	Server role(s)	IP address
DCO	Site 1	Global catalog, DNS	192.168.1.2
DC1	Site 1	Global catalog, DNS	192.168.1.5
DC2	Site 2	Global catalog, DNS	192.168.2.2
DC3	Site 3	Global catalog, DNS	192.168.3.2
DC4	Site 4	Global catalog, DNS	192.168.4.2
CA1	Site 1	Enterprise root certification authority	192.168.1.4
Server1	Site 1	File and print services, DHCP	192.168.1.3
Server2	Site 2	File and print services, DHCP	192,168.2.3
Server3	Site 3	File and print services, DHCP	192.168.3.3
Server4	Site 4	File and print services,	192.168.4.3

DHCP server	DHCP scope	
Server1	<ul> <li>Address range 192.168.1.50-192.168.1.250</li> <li>Default gateway 192.168.1.1</li> <li>Primary DNS 192.168.1.2</li> <li>Secondary DNS 192.168.1.5</li> </ul>	
Server2	<ul> <li>Address range 192.168.2.50-192.168.2.250</li> <li>Default gateway 192.168.2.1</li> <li>DNS 192.168.1.2</li> <li>Secondary DNS 192.168.1.5</li> </ul>	
Server3	<ul> <li>Address range 192.168.3.50-192.168.3.250</li> <li>Default gateway 192.168.3.1</li> <li>DNS 192.168.1.2</li> <li>Secondary DNS 192.168.1.5</li> </ul>	
Server4	<ul> <li>Address range 192.168.4.50-192.168.4.250</li> <li>Default gateway 192.168.4.1</li> <li>DNS 192.168.1.2</li> <li>Secondary DNS 192.168.1.5</li> </ul>	



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- A. Enable Remote Desktop Connection in the standard computer image.
- B. Instruct the help desk to enable Windows Remote Management (WinRM) on the public computers.
- C. Request that a network administrator create a logon script for the domain.
- D. Request that a network administrator create a new Group Policy to enable remote desktop connections. Link the new Group Policy to each site.

Correct Answer: A

### **QUESTION 5**

All client computers on your company network were recently upgraded from Windows Vista to Windows7. Several employees use a scanner to import document images into a database. They install a new scanning application on their computers. The application updates the device driver for the scanners as part of the installation process. Employees report that the application can no longer connect to the scanner. You need to ensure that the employees can use the scanner. What should you do?

- A. Roll back the device driver to the previous version.
- B. Reinstall the application in Windows Vista compatibility mode.
- C. Set the application compatibility properties to run the application as an administrator.
- D. Restart the computer by using the System Configuration tool to load only basic devices and services.

Correct Answer: A

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