



70-673^{Q&As}

TS: Designing, Assessing, and Optimizing Software Asset Management (SAM)

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QUESTION 1

You have a complete and accurate inventory of all installed software for a company. The company has a department named Procurement that maintains a history of all purchased licenses. You need to reconcile the purchasing information

against the inventory.

Which information should you collect?

- A. contract duration of license agreements including vendor name and product name
- B. human resource records including software license assignment, hardware asset assignment, and software use rights
- C. IT desktop management records including software assigned to each computer, software usage details, and software installation policies
- D. purchase order data including stock-keeping units (SKUs), payment details, quantity, product name, and responsible party/owner information

Correct Answer: D

QUESTION 2

You plan to manage a deployment process for a customer. You need to implement a change management system in the customer's server environment. What should you do?

- A. Identify all server hardware purchases.
- B. Identify all approved hardware vendors.
- C. Monitor costs saved by reusing software.
- D. Monitor install, move, add, change (IMAC) activities.

Correct Answer: D

QUESTION 3

Your customer has several departments. Purchasing for the departments is decentralized. The customer purchases licenses under a Microsoft Open License agreement and purchases fully packaged products (FPPs). All software and license

information is decentralized.

You need to reconcile all license information.

What should you do?

- A. Use Microsoft License Statement (MLS).



- B. Review software use and data collection policies.
- C. Collect user logon information and look up the department information for each user.
- D. Include department information for all computers and licenses in the inventories.

Correct Answer: D

QUESTION 4

Your customer has a software inventory tool and a SAM tool. The database of the SAM tool is linked to the software inventory tool.

The SAM tool has an application recognition library. The library contains a list of software that the SAM tool can identify.

You discover that the software inventory tool does not list any Microsoft Office 2007 installations. You verify that Office 2007 is installed on several desktop computers. You need to ensure that the software inventory tool manages all Office 2007 installations.

What should you do?

- A. Update the SAM tool's application recognition library.
- B. Install all software updates and security patches for Office 2007.
- C. Upgrade all desktop computers that run Office 2007 to Windows Vista.
- D. Install Microsoft System Center Operations Manager (OpsMgr) on the network.

Correct Answer: A

QUESTION 5

You plan to do a SAM optimization assessment for a customer. The customer has no documented SAM processes or defined roles.

You need to gather information for the assessment.

What should you do?

- A. Collect sample SAM process documents.
- B. Formally document the customer's SAM processes.
- C. Review the customer's Active Directory forest structure.
- D. Interview managers who have SAM-related responsibilities.

Correct Answer: D



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