



# 70-337<sup>Q&As</sup>

Enterprise Voice & Online Services with Microsoft Lync Server 2013

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**QUESTION 1**

You plan to implement the response group for the support staff and to create the agent groups shown in the following table.

Group name	Group members
Group1	All IT support users
Group2	All on-call managers

You need to configure the agent groups to meet the response group requirements.

How should you configure each agent group? (To answer, select the appropriate options for each group in the answer area.)

Hot Area:

Group Name	Participation Policy	Routing Method
Group1	<input type="text"/> Formal Informal	<input type="text"/> Attendant Longest idle Parallel Round robin Serial
Group2	<input type="text"/> Formal Informal	<input type="text"/> Attendant Longest idle Parallel Round robin Serial

Correct Answer:



Group Name	Participation Policy	Routing Method
Group1	<input type="text" value="Formal"/> <input checked="" type="checkbox"/> Formal <input checked="" type="checkbox"/> Informal	<input type="text" value="Parallel"/> <input type="checkbox"/> Attendant <input type="checkbox"/> Longest idle <input checked="" type="checkbox"/> Parallel <input type="checkbox"/> Round robin <input type="checkbox"/> Serial
Group2	<input type="text" value="Formal"/> <input checked="" type="checkbox"/> Formal <input type="checkbox"/> Informal	<input type="text" value="Longest idle"/> <input type="checkbox"/> Attendant <input checked="" type="checkbox"/> Longest idle <input type="checkbox"/> Parallel <input type="checkbox"/> Round robin <input type="checkbox"/> Serial

**QUESTION 2**

Your company has a Lync Server 2013 infrastructure that contains four servers. The servers are configured as shown in the following table.

Server name	Role	Average CPU utilization
Server1	Front End Server	70 percent
Server2	Front End Server	50 percent
Server3	SQL Server Back End	60 percent
Server4	SQL Server Back End	50 percent

The Lync Server infrastructure contains a hardware load balancer named HLB1.

The company has an IP-PBX. The IP PBX does not support media bypass. The IP-PBX has a SIP trunk configured.

Each user has a desktop phone that connects to the IP-PBX.

Each laptop user has a Lync-certified headset.

The company plans to implement Enterprise Voice and to relocate the SIP trunks to the Lync Server infrastructure.

You need to recommend a Mediation Server deployment to meet the following requirements:

Internal users must be able to place outbound calls from their desktop phone if a single server fails.

Remote users must be able to place calls to any desktop phone if a single server fails.



The degradation of call quality must be minimized during peak usage hours.

What should you recommend?

- A. Install the Mediation Server role on Server3 and Server4.
- B. Install the Mediation Server role on Server1 and Server2.
- C. Create a Mediation Server pool that contains two new servers.
- D. Create a Mediation Server pool that contains HLB1 and one new server.

Correct Answer: C

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### QUESTION 3

You need to prepare the environment for the planned Lync Online solution of the contractors. The solution must meet the business requirements and technical requirements. What two technologies should you deploy? (Each correct answer presents part of the solution. Choose two.)

- A. Active Directory Rights Management Services (AD RMS)
- B. Active Directory Lightweight Directory Services (AD LDS)
- C. The Inter-Organization Replication tool
- D. Active Directory Federation Services (AD FS) 2.0
- E. Microsoft Online Services Directory Synchronization
- F. Microsoft Online Services Sign-in Assistant

Correct Answer: DE

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### QUESTION 4

You need to identify which configurations must be implemented for the planned Lync Server 2013 deployment. The solution must meet the network requirements.

Which features should you use?

To answer, drag the appropriate features to the correct requirements in the answer area.

Each feature may be used once, more than once, or not at all. Additionally, you may need to drag the split bar between panes or scroll to view content.

Select and Place:



Features	Answer Area
Call Admission Control (CAC)	Limit the total bandwidth of all audio and video sessions from the Chicago office. Feature
Differentiated Services (DiffServ)	Reduce the network utilization of Mediation servers. Feature
Media bypass	
Quality of Experience (QoE)	Prioritize Lync audio traffic on the network. Feature

Correct Answer:

Features	Answer Area
	Limit the total bandwidth of all audio and video sessions from the Chicago office. Call Admission Control (CAC)
	Reduce the network utilization of Mediation servers. Media bypass
Quality of Experience (QoE)	Prioritize Lync audio traffic on the network. Differentiated Services (DiffServ)

### QUESTION 5

You have a Lync Server 2013 infrastructure that has conferencing and Enterprise.

You plan to optimize the traffic on the network for Enterprise Voice. You add information about the network sites and the network subnets. You need to enable media bypass for several of the network sites.

Which node should you use from the Microsoft Lync Server 2013 Control Panel?

To answer, select the appropriate node in the answer area.

Hot Area:





The screenshot shows the Lync Server 2013 Preview dashboard. On the left is a navigation pane with categories: Home, Users, Topology, IM and Presence, Persistent Chat, Voice Routing, Voice Features, Response Groups, Conferencing, Clients, Federation and External Access, Monitoring and Archiving, Security, and Network Configuration. The main content area is divided into three sections: 'User Information' with a 'Welcome, Lync Administrator' message and a 'View your roles' link; 'Top Actions' with links for 'Enable users for Lync Server', 'Edit or move users', 'View topology status', and 'View Monitoring reports'; and 'Resources' with sections for 'Getting Started' (First Run Checklist, Using Control Panel, Microsoft Lync Server 2013 (Preview), Using Office 365), 'Getting Help' (Downloadable Documentation, Online Documentation on TechNet Library, Lync Server Management Shell, Lync Server Management Shell Script Library, Lync Server Resource Kit Tools), and 'Community' (Forums, Blogs). The top right corner shows 'Lync Administrator | Sign out' and version '5.0.8132.1'.

Correct Answer:

This screenshot is identical to the one above, showing the Lync Server 2013 Preview dashboard. The only difference is that the 'Network Configuration' item in the left-hand navigation pane is highlighted in green, indicating it is the selected or active section.



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