

70-123^{Q&As}

Planning, Implementing and Maintaining a Software Asset Management (SAM) Program

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QUESTION 1

You are a Software Asset Management (SAM) consultant for Company.com. You are completing software and license inventories. You need to ensure that each entry of the license inventory automatically matches entries in the software inventory so that no additional work is required to obtain a match. What are two possible ways to achieve this goal? (Each correct answer presents a complete solution. Choose two.)

- A. Ensure that the scan tool provides a software catalog or aliases that exactly match the names of installed copies and purchased licenses.
- B. Where the license name contains license-type information, such as Update, remove the information to facilitate a match.
- C. Ensure that the names from the software that is scanned on desktops and servers exactly match the names in the license inventory.
- D. Ensure that the name of every software entry contains license types, such as Update or Original Equipment Manufacturer (OEM), to meet the requirements of a match.

Correct Answer: AC

QUESTION 2

You are a Software Asset Management (SAM) consultant for Company.com. The company network contains 300 desktops and servers. The customer cannot afford a SAM tool. You need to perform a software inventory. What should you do?

- A. Convince the customer to fund the development of an in-house scan tool.
- B. Tell the customer that a SAM tool is required for this process.
- C. Convince the customer that without a SAM tool, she is in danger of making incorrect and expensive decisions on estimated or out-of-date information.
- D. Download a trial SAM scan tool to use for the inventory. Remove the tool before the trial period expires.

Correct Answer:

QUESTION 3

You are a Software Asset Management (SAM) consultant for Company.com. You are comparing the number of installations of software titles on computers to the number of installations that the license agreement allows. You review the relevant portion of the license agreement as shown in the exhibit. (Click the Exhibit button.) You need to identify what to include in the count of authorized licenses when purchasing Microsoft Office Standard. What should you identify?

Exhibit: 123-75.jpg

Exhibit

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system obtained from a separate source, even though they may be of different types (i.e. one may be an upgrade and the other a full license), provided that the product,

- A. the number of qualified users
- B. the number of qualified desktops and the number of portable computers

language and version are identical.

- C. the number of qualified desktops
- D. either the number of qualified users or the number of qualified desktops

Correct Answer: A

QUESTION 4

You are a Software Asset Management (SAM) consultant for Company.com. You review all the licenses that your customer can find. You compile an extensive list of licenses and grants. The data is entered into the SAM inventory software. You discover that the company is under licensed for some titles and is over licensed for other titles. You need to identify the number of licenses that need to be purchased. Which method should you use?

- A. Take an average of the over-licensed and under-licensed titles, and decide if there is reasonable compliance.
- B. Calculate the probability of getting caught by an external audit, and decide if it is worth the risk.
- C. Survey employees to find out if they actually use the copy of the software that is installed. Purchase licenses for employees who use the software, and remove the software from computers on which employees do not use the title.
- D. Split the components of bundled products, and find out if there are enough licenses for all users. Purchase enough copies of each software application to satisfy the license count.

X



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Correct Answer: A

QUESTION 5

You are a Software Asset Management (SAM) consultant for Company.com. The customer gives you evidence that Original Equipment Manufacturer (OEM) copies of Microsoft Office 97 Standard were purchased with hardware that the company recently discarded. The customer wants to use these copies of Office 97 Standard to purchase version upgrades of Office Professional 2003. You need to tell the customer how to achieve a valid upgrade path. What should you tell the customer?

- A. OEM software is linked to hardware. The software cannot be used with any hardware other than the hardware that was purchased with the OEM software.
- B. The customer can sell the original software and use the proceeds to buy new software.
- C. The customer can install Office 97 Standard on new hardware, but the software cannot be upgraded.
- D. The customer can install the version upgrades and use the OEM media as the qualifying upgrade product.

Correct Answer: C

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