70-123^{Q&As}

Planning, Implementing and Maintaining a Software Asset Management (SAM) Program

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QUESTION 1

You are a Software Asset Management (SAM) consultant for Company.com. You are conducting a full SAM review and program, which includes the creation of a license inventory and software inventory for 700 desktops and 60 servers. You need to explain to the customer why client access licenses (CALs) should be included in the inventory, even if the CALs cannot be scanned for an automated match. Which reason should you use?

A. CALs are a distinct and important component of some publishers\\' licensing agreements.

B. CALs are the most difficult type of license to track, because CALs cannot be scanned. Therefore, CALs must be included in the inventory.

C. CALs apply to multiple installation situations.

D. CALs apply to single installation situations.

Correct Answer: D

QUESTION 2

You are a Software Asset Management (SAM) consultant for Company.com. The company has server software that requires a client access license (CAL) for each user. The software does not leave an identifiable file of the user device to indicate that the server software is accessed. You need to ascertain the customers liability for CALs. You need to find out whether a device might require a CAL. Which method should you use?

A. Monitor the peak number of concurrent users who are connected to the servers that host the software.

B. Survey users to find out whether CALs are required.

C. Monitor user access to shared folders.

D. Monitor network traffic on the servers that host the software.

Correct Answer: D

QUESTION 3

You are a Software Asset Management (SAM) consultant for Company.com. You need to identify when language information should be included in a license discrepancy report for a license and software inventory. When should you include language information?

A. When the customer purchased licenses for products in more than one language, the language information should be included in the license discrepancy report.

B. The language information should never be included in the license discrepancy report.

C. When the scan tool is able to collect the language information, the language information should be included in the license discrepancy report.

D. When software products have the same price as the price of the software in the USA, the language information should be included in the license discrepancy report.

E. The language information should always be included in the license discrepancy report.

Correct Answer: C

QUESTION 4

You are a Software Asset Management (SAM) consultant for Company.com. The company has a Select 5 License agreement. The customer purchased Microsoft Office 2000 Professional but uses Office 97 Standard. You need to explain to

the customer why this downgrade is permitted.

Which reason should you use?

A. The Product Use Rights (PURs) of the Select 5 License agreement and the exception installation information give customers the right to downgrade to older versions and to install components of a version in order to use an older version or product.

B. The downgrade is permitted by a special agreement between the customer and Microsoft.

C. The End-User License Agreements (EULAs) of Office 2000 Professional give customers the right to downgrade to previous versions and to install components of a version in order to use a minor version or product.

D. Downgrades are permitted so that customers can always purchase new versions of Microsoft software and can downgrade to previous versions of products.

Correct Answer: C

QUESTION 5

You are a Software Asset Management (SAM) consultant for Company.com. You initiate a SAM review and project for your customer. The SAM project sponsor does not have support for the project from all management levels in the company. You need to ensure that the organization is committed to using good SAM practices. You need to identify the most reasonable indicator that SAM is taken seriously in the organization. Which indicator should you identify?

A. The installation of nonstandard software is forbidden.

B. The software policy is signed off by a senior manager, preferably at board level.

C. Users are allowed to configure their own desktops.

D. There are posters in every office that warn of the penalties of software piracy.

Correct Answer: D

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