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LCSAUC Cisco Lifecycle Services Advanced IP Communications

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QUESTION 1

Which template or tool is used for each task in performing a Network Readiness Assessment on data and voice infrastructure activity?

A. Site Survey

B. Opportunity Incentive Tool

C. Installation Guide

D. Capacity Indicators

E. Validation Survey

Correct Answer: A

QUESTION 2

Which two service components are part of the Cisco Unified Communications plan phase? Select two.

A. Account Planning

B. Site Readiness Assessment

C. Operations Readiness Assessment

D. Proof of concept

E. Proposal Development

Correct Answer: BC

QUESTION 3

Which two tasks are performed during the technical strategy meeting within the prepare phase? (Choose two.)

A. Document Security Requirements for overall System and contact Center

B. Document System-Level Functionality Requirements

C. Map defined business Requirements to the customer\'s current and future technology projects

D. Document Logical-Level Functionality Requirements

E. Provide audience with a Vision of IPC current and future capabilities

Correct Answer: AC

QUESTION 4

In the Operate Phase, the tasks of analyzing process exceptions belongs to which service component?

A. Incident Management

B. Security Management

C. Problem Management

D. Change Management

E. Service Assurance

Correct Answer: E

QUESTION 5

In the design phase, which tasks is conducted during the host physical desing workshop activity?

A. Finalize legacy integration including Legacy Voice, Data and Active Directory

B. Design Dial Plan Architecture and Emergency call Routing

C. Develop Quality of Service Specifications

D. Define Message Store Options and sizing

E. Identify Network Management Design Objectives

Correct Answer: C

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