



650-251^{Q&As}

LCSAUC Cisco Lifecycle Services Advanced IP Communications

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QUESTION 1

Which of the following phases includes identifying and documenting customer business requirements?

- A. Prepare
- B. Initiate
- C. Design
- D. plan

Correct Answer: A

QUESTION 2

Which Service component in Cisco Unified Communications operate phase identifies and solves reoccurring incidents by analyzing incident trends to identify patterns and systemic conditions?

- A. Problem Management
- B. Incident Management
- C. Change Management
- D. Systems Monitoring

Correct Answer: A

QUESTION 3

In the optimize phase, the call processing assessment activity contains the establish call volume baselining task. Which template or tool documents the call volumes?

- A. Microsoft Performance and Event Monitor
- B. Continuous Improvement Plan
- C. CDR analysis and Reporting Tool
- D. Bridge Traffic Analyzer
- E. Operational Assessment Checklist

Correct Answer: C

QUESTION 4

Which service component includes preparing for the Cisco Unified Communications customer demonstrations and



presenting an overview of the applicable solutions?

- A. Present an Overview of the Design
- B. Conduct Administrator and End-User Training
- C. Customer Educations
- D. Proof of concept

Correct Answer: C

QUESTION 5

Low level design, site readiness report, project management plan, network implementation plan, and systems acceptance test plan are pre-requisites for which service component in the design phase?

- A. Staging Plan
- B. Staff Plan Development
- C. Implementation Kick-off Meeting
- D. Business Plan
- E. Migration Plan Development
- F. Project Kick-off

Correct Answer: E

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