



648-232^{Q&As}

Cisco WebEx Solutions Design and Implementation

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QUESTION 1

Which task cannot be done by the site administrator, but must be done by opening a request with the WebEx support team?

- A. Update user accounts.
- B. Deactivate user accounts.
- C. Delete users.
- D. Add users.

Correct Answer: C

QUESTION 2

What happens to the data if the node at the branch site goes down?

- A. The data is typically rerouted over the private network.
- B. Data from the WebEx node is sent to SIP.
- C. The client tries to reconnect to the same collaboration bridge.
- D. ASR will condense the information into one outbound stream.

Correct Answer: A

QUESTION 3

Which statement is true about screenshot captures in Enterprise IM?

- A. Screenshot captures are not supported in group, third-party, or web IM sessions.
- B. Screen captures and file transfers can be done at any time throughout the web IM session.
- C. Screen captures need to be done by a third party.
- D. Only administration has the rights to capture screenshots.

Correct Answer: A

QUESTION 4

Which statement is true about active speaker?

- A. Active speaker switching is automatic with third-party audio only.



B. Active speaker does not work for a site without integrated audio.

C. Active speaker switching is automatic with Cisco WebEx audio, third-party audio, and Cisco Unified MeetingPlace Release 8.5.

D. Active speaker only works with those who have video enabled on their WebEx.

Correct Answer: C

QUESTION 5

What is the number one customer complaint surveyed by technical support organizations?

A. cost of service

B. time that it takes to resolve issue

C. lack of resolution

D. time that it takes to reach a service representative

Correct Answer: B

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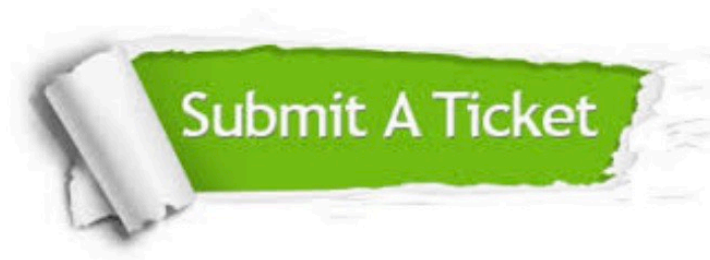
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