



# 642-427<sup>Q&As</sup>

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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### QUESTION 1

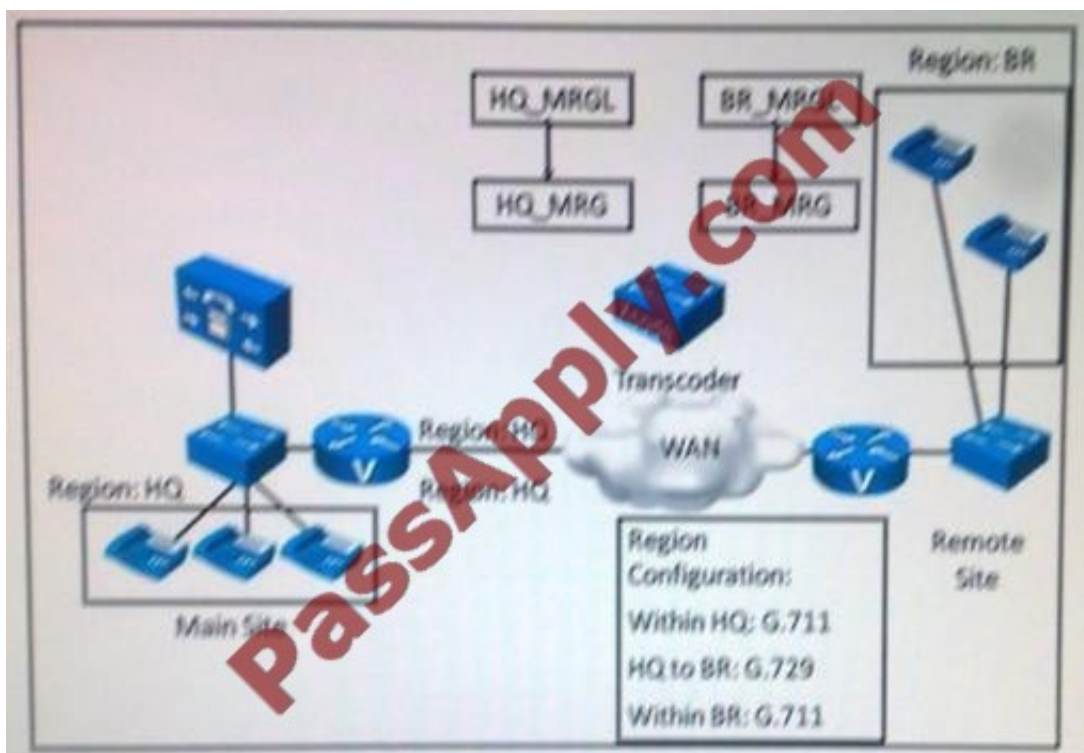
Please choose four mandatory features of an H.323 gatekeeper from the following items.

- A. Admission control
- B. Address resolution
- C. Bandwidth control
- D. Zone management

Correct Answer: ABCD

### QUESTION 2

Refer to the exhibit.



HQ\_MRGL is assigned to the HQ IP phones. BR\_MRGL is assigned to the BR IP phones. The remote site BR IP phones only support G711 codec. When a call is placed from HQ phone, the call fails. Which statement indicates how this issue is resolved?

- A. Configure the Transcoder at the HQ site and assign it to HQ\_MRG
- B. Configure the Transcoder at the BR site and assign it to BR\_MRG



C. The Transcoder should be assigned to its own MRG, which should then be assigned to the default device pool at HQ.

D. A Transcoder is not needed. The HQ phones will automatically change over to G 711 codec.

Correct Answer: B

### QUESTION 3

Refer to the exhibit.



Which course of action will resolve the Mobile Connect issues that are shown in the exhibit?

- A. Configure the Mobility softkey on the phone.
- B. Enable the user Cisco Mobile Connect
- C. Make the user an owner of the phone device in phone device configuration page.
- D. Enable the device mobility mode on the phone since it is disable.

Correct Answer: C



#### QUESTION 4

Refer to the exhibit. Click on the GK icon to see the output of the `show gatekeeper endpoint` command. Click on each of the voice gateways to see the configuration of the interfaces. Click the X in each popup to return to the item.

You have configured a gatekeeper with three local zones named East, West and EMEA. CallManager and the gateways in the East and EMEA zones are all registered in the West zone but they should each be registered in their own zone.

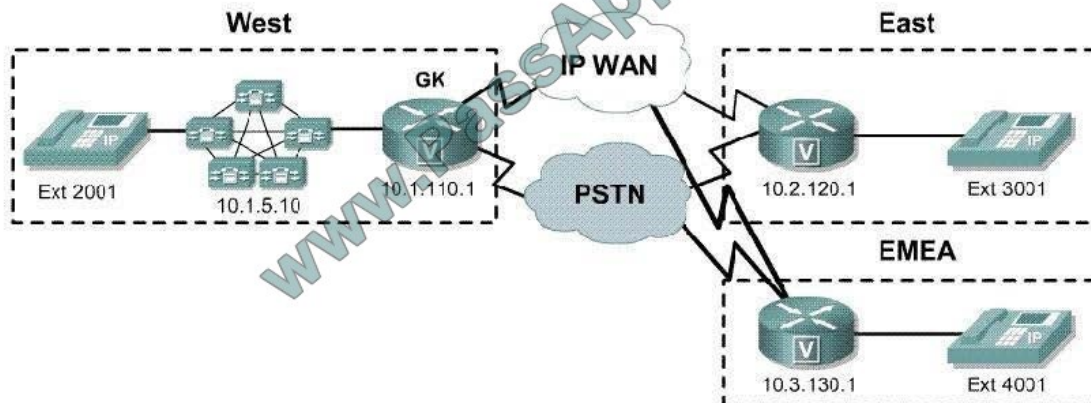
What needs to be done to resolve this issue?

Point and Shoot:

1

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- The gatekeeper needs to be stopped and restarted for the changes to take effect
- The IP address in the gateway command `h323-gateway voip ID` needs to be changed to that of the individual gateways in both gateways
- The zone name in the gateway command `h323-gateway voip ID` needs to be changed to the correct zone in both gateways
- The gatekeeper can only support one zone and all registering endpoints are being placed correctly in the first configured zone



Hot Area:

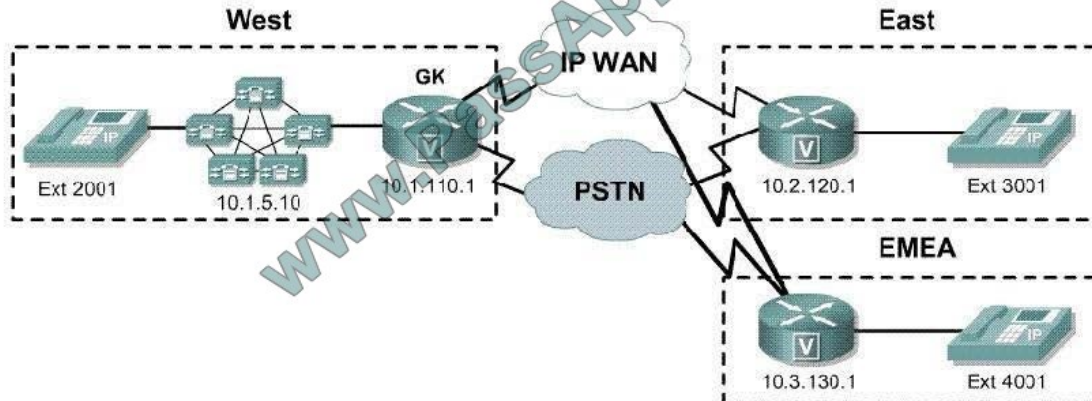




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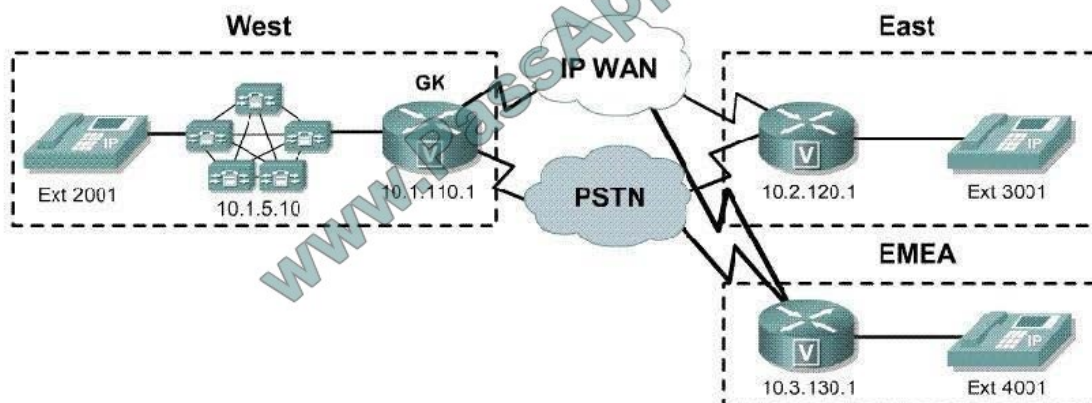


Correct Answer:

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## QUESTION 5

Which two of the following signaling protocols are peer-to-peer protocols? (Select two.)



- A. H.323
- B. MGCP
- C. SIP
- D. SCCP

Correct Answer: AC

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