



640-461^{Q&As}

Introducing Cisco Voice and Unified Communications Administration
v8.0





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QUESTION 1

The Cisco Unity DiRT program is recommended for which task?

- A. daily system backups
- B. live backups while the system is in production use
- C. making a full image of the Cisco Unity server
- D. upgrading Cisco Unity to a new version or migrating to a new server

Correct Answer: D

QUESTION 2

You receive a call from a remote location that the fax machine cannot dial out, but all the IP phones are working. What is the cause of this problem?

- A. The POTS line is down.
- B. Cisco Unified Communications Manager is down.
- C. The PoE switch has lost power.
- D. The VLAN assignment is incorrect.

Correct Answer: A

QUESTION 3

Which Cisco Unified Personal Communicator mode should you use when connecting via an existing IP phone?

- A. office mode
- B. deskphone mode
- C. softphone mode
- D. IP phone mode

Correct Answer: B



QUESTION 4

An engineer is troubleshooting call quality issues between central headquarters and a remote branch location. When on an active call, the engineer watches the call statistics on the IP phone and notices that the max jitter is 100 ms.

What is the maximum amount of jitter that the engineer should set to maintain a high-quality call?

- A. 5 ms
- B. 50 ms
- C. 10 ms
- D. 30 ms

Correct Answer: D

QUESTION 5

Which two methods are used to initiate the creation of a directory number while performing GUI Administration of Cisco Unified Communications Manager? (Choose two.)

- A. Follow Call Routing > Directory Number menu and choose Add New.
- B. Follow Device Device > Settings Directory Number menu and choose Add New.
- C. Under User Management, choose Device Association > Create New.
- D. When you create the phone, choose either line option from the Association Information menu.

Correct Answer: AD

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